

Residential



NOW ASSISTING UTILITY CONNECTION CUSTOMERS BY APPOINTMENT

WHAT YOU NEED TO BRING TO YOUR APPOINTMENT

New Construction:

- Approved and released site plan (If submitted electronically, the site plan does not need to be brought to the appointment)
 - Zoning approval stamp
 - Official address provided by Planning Department
- Complete list of proposed plumbing fixtures
- Check made payable to the City Treasurer

Note: If demo/rebuild, demolition permit must be closed.



Addition or Converting Attic/Garage to Living Space:

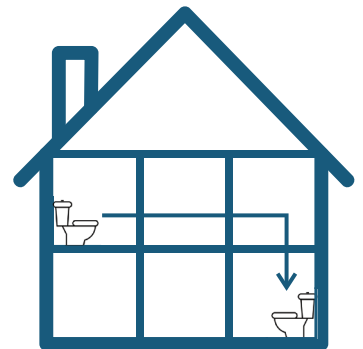
- Active City Services account
- Zoning approval stamp
- Complete list of current and proposed plumbing fixtures

Interior Renovations:

No appointment necessary*. Instead, email PUlinefees@vbgov.com with the following information:

- Active City Services account
- Official address
- Complete list of current and proposed plumbing fixtures*

*Change in meter size requires appointment



Contact Information

Address: 2405 Courthouse Drive
Municipal Building 2
Virginia Beach, VA 23456

Email: PUlinefees@vbgov.com

Office Hours: Monday - Friday
8:00 a.m. - 5:00 p.m.

Appointment Times: Monday - Friday
8:00 a.m. - 4:00 p.m.

To make an appointment, or for any questions, please call **(757) 385-4171**.

Want to save even more time? Take advantage of our drop-off service with next day pick-up!