

## ***How FOG Affects The Wastewater System***

Without proper cleaning, a grease control device (GCD) can become ineffective and discharge FOG into the sewer collection system. This FOG can then accumulate decreasing the pipes capacity and lead to a pipe blockage causing a costly back up or sanitary sewer overflow.

The picture to the right is the accumulation of FOG in a service line as it connects to the city's wastewater system.

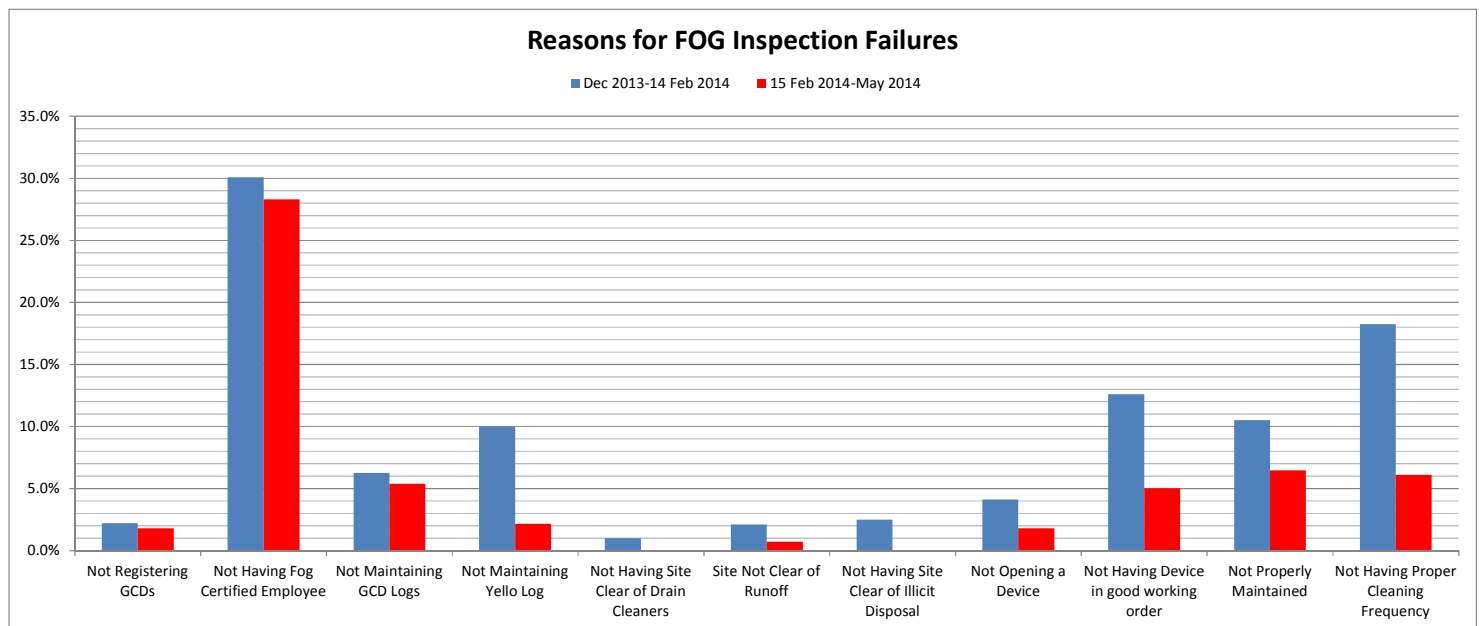


### ***Did You Know***

Cat litter or coffee grounds are very effective for absorbing fats and oils prior to disposal in the trash can.

### FOG Program Update

- \* City FOG inspectors are continuing to conduct new FSE inspections and annual compliance inspections.
- \* The failure rate has dropped from 52% in February to 33% as of the end of May 2014.
- \* The following graph displays the criteria in which FSEs are failing and at what rate they are failing.  
 -Note: Some inspection failures have more than one criteria in which they failed.



### Equipment Cleaning

- \* When cleaning equipment and floor mats make sure the wastewater goes to a grease retention device. **Never** clean equipment in an area where wastewater can flow to a gutter, storm drain, or street.



### Employee Certification

- o Starting on 1 December 2014 the City of Virginia Beach will no longer be hosting and grading employee certification tests. Instead all certification tests can be completed at [www.HRFOG.com](http://www.HRFOG.com). The city will continue to offer the Spanish and Chinese translated versions of the test upon request.

### Customer Satisfaction Survey

Please take the time to complete the customer satisfaction survey at the following address if you have received a FOG inspection recently. [www.vbgov.com/FOGsurvey](http://www.vbgov.com/FOGsurvey)