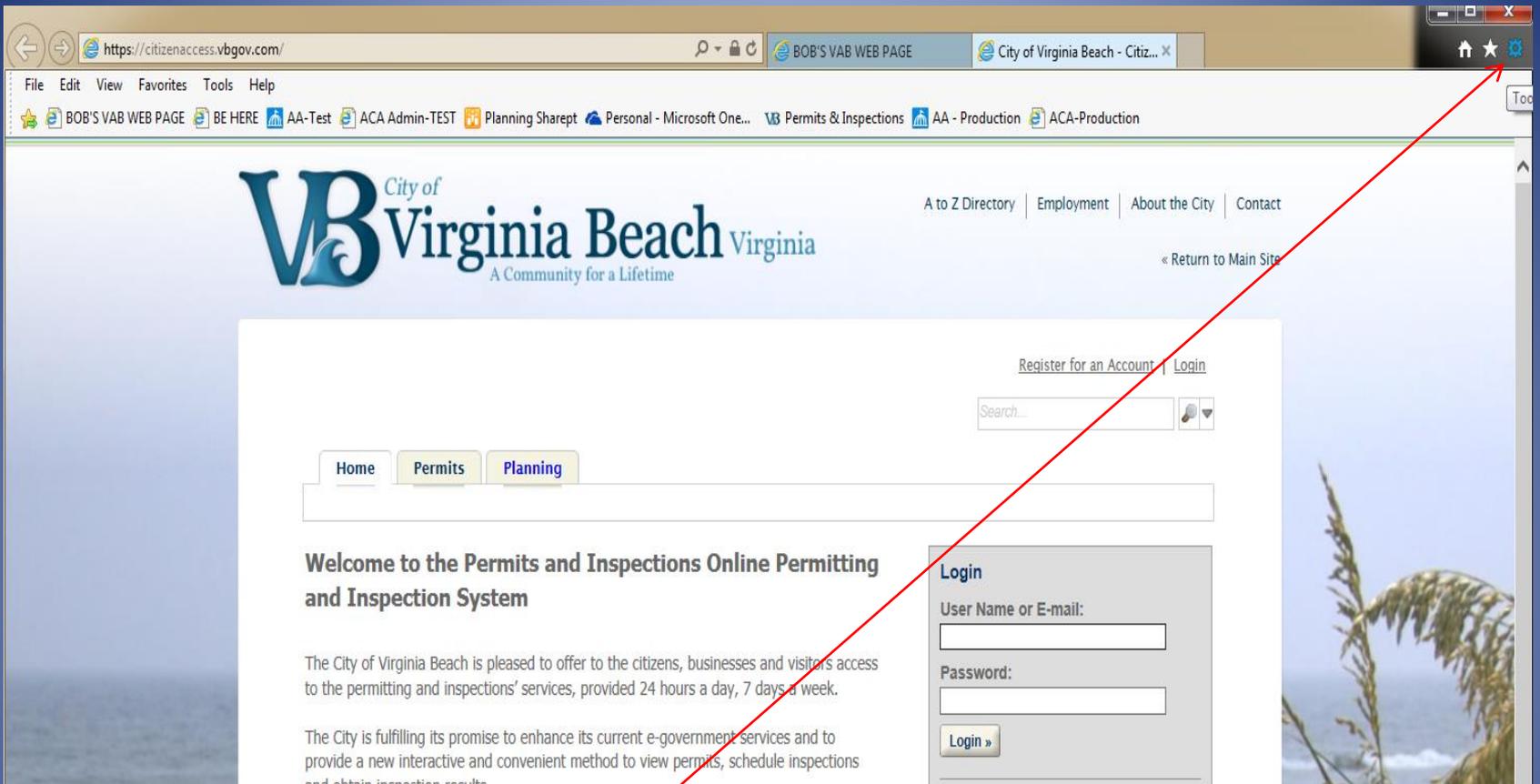


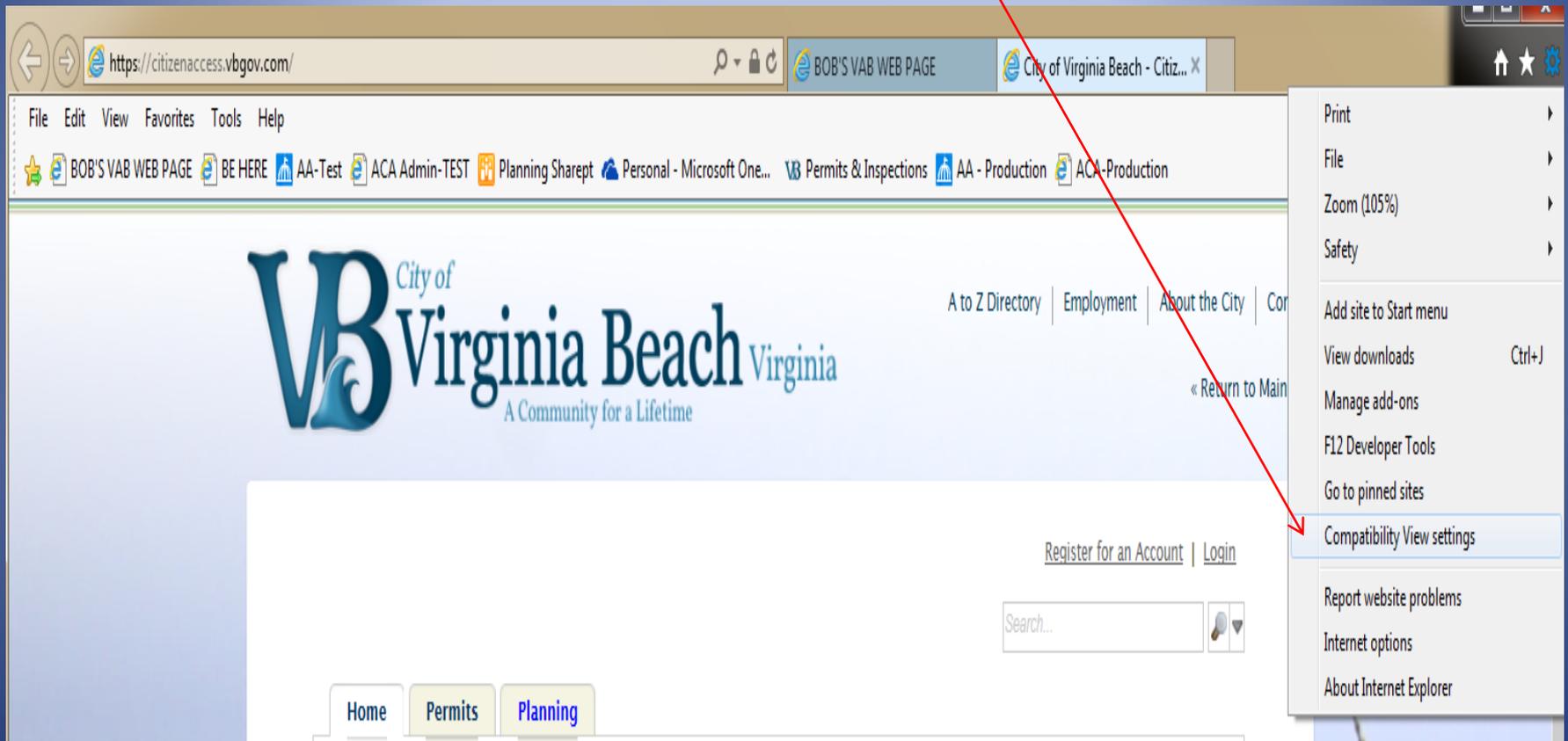
A background image of a beach with sand, dunes, and coastal plants under a blue sky. The text is overlaid on a white rectangular box in the center.

# Setting Compatibility View Settings For Internet Explorer 10 & 11



Bring up Accela Citizen Access (ACA).  
Click on the gear in the upper right hand corner.

# Select “Compatibility View Settings”.



Compatibility View Settings

Change Compatibility View Settings

Add this website:

vbgov.com Add

Websites you've added to Compatibility View:

Remove

Display intranet sites in Compatibility View

Use Microsoft compatibility lists

Learn more by reading the [Internet Explorer privacy statement](#)

Close

BOB'S VAB WEB PAGE City of Virginia Beach - Citiz...

Planning Sharept Personal - Microsoft One... VB Permits & Inspections AA - Production ACA-Production

Virginia Beach Virginia

A to Z Directory | Employment | About the City

Register for an Account | Login

Search...

Permits Planning

to the Permits and Inspections Online Permitting

tion System

Login

User Name or E-mail:

Password:

The City of Virginia Beach is pleased to offer to the citizens, businesses and visitors access to the permitting and inspections' services, provided 24 hours a day, 7 days a week.

You should see the above. Make sure “vbgov.com” is in the “Add this website” window. Then click “Add”.

Your screen should look something like the one below. Make sure the boxes are checked like below. Now click “Close”.

