

Safe Learning Centers FAQ

Updated 11.16.2020

If you are unable to find the answer to your question below, please email ostregistration@vbgov.com or call 757-385-0402 during normal business hours.

What are Virginia Beach Parks & Recreation Safe Learning Centers (SLC)?

This temporary childcare program is designed to provide a safe location for Kindergarten – 5th grade students to access their home schools' virtual learning instruction as a resource for working parents.

- **ELIGIBILITY REQUIREMENTS:** Kindergarten – 5th grade Virginia Beach City Public School students who were previously enrolled and attended the Safe Learning Centers Program held in September (additional spots may open depending on enrollment)
- **PROGRAM DATE(S):**
 - Session 3: November 19 – 30 (no program 11/26, 11/27)
 - Additional sessions may be added depending on the metrics and when VBCPS transitions back to in-person instruction
- **HOURS:** Monday – Friday | 6:30 a.m. – 6 p.m.
- **COST:** \$80/session (fees are non-refundable/non-transferrable)
- **LOCATIONS:** Bayside, Bow Creek, Great Neck, Kempsville & Princess Anne Recreation Centers

How can I register my child for the SLC program?

At this time, priority registration is being given to previous SLC program customers. Because we will be operating the SLCs at the recreation centers, space is limited. If space becomes available for additional participants priority will be given to City essential workers.

Prior customers should receive an email with instructions and links to register.

What procedures are in place to keep the participant's safe/healthy?

At the Parks & Rec SLC sites, prior to entering, all participants and staff will have a temperature check and be screened for COVID-19 symptoms by answering a series of questions. Face coverings are expected to be worn by staff and participants except while eating/drinking or during physical activities. Parks & Recreation will also be enforcing CDC guidelines for social distancing, proper and frequent handwashing, limiting common touchpoints to the degree possible, and enhanced cleaning protocols. If your child is experiencing any symptoms, they should stay home.

What happens if a participant or staff member test positive for COVID-19?

If a City staff member tests positive for COVID-19, Parks & Recreation follows City of Virginia Beach return to work policies which comply with the Virginia Department of Labor and Industry regulations

and CDC and VDH guidance. Parks & Recreation works in conjunction with the City's Occupational Safety and Health Services office to make return to work determinations and will ensure VBPCS is notified within 24-hours of notice of a positive test. Parks & Recreation will also work with VDH to make determinations regarding exposure and to provide notifications of possible exposure as directed.

If a participant tests positive, Parks & Recreation will work with VDH to determine safe return and make determinations regarding possible exposure.

In both cases, general notification will be provided to parents. Additionally, enhanced cleaning and disinfecting will be performed, and Parks & Rec will work with VDH to decide whether or not to close the site on a case-by-case basis.

What will my child need to bring with them each day?

Children will need to bring all needed schools supplies including their Chromebook, charger, and a set of headphones.

We ask that parents provide staff with a copy of the child's virtual learning schedule and all login information on the first day of the program and that the child have it with them each day.

No supplies will be provided, and no sharing of supplies will be permitted.

A light snack and lunch will be provided by VBCPS, but we encourage participants to also bring lunch and snacks daily. Children are encouraged to bring a reusable water bottle that can be refilled throughout the day as needed.

Who will assist my child with their virtual learning?

Our staff will assist students with logging into their Chromebooks and supervise the program area during virtual instruction hours. During times virtual instruction does not occur, students will participate in recreational age-appropriate activities and games.

We ask that parents provide staff with a copy of the child's virtual learning schedule and all login information on the first day of the program. Children should also bring a set of headphones compatible with their Chromebook device.

What happens when schools move into the Yellow or Green phases for returning to face-to-face instruction?

SLCs will only operate while all VBCPS students are attending school virtually. Once in-person learning resumes, the program will end. Parents will then have the option to put their child in their home-school's regular Out-of-School Time Before/After School Program.

What happens if schools go back to Red at some point?

VBCPS in partnership with Parks & Rec will address the needs for reopening SLCs and communicate the information accordingly.