How COVID-19 is impacting Virginia Beach Parks & Recreation: FAQ
Last updated 4.12.2021

Virginia Beach Parks & Recreation Administration Building is currently closed to the public. If you cannot find the answer to your question below, please email fun@vbgov.com.

REC CENTERS

Are the recreation centers open?
As of 7/6/2020, all seven recreation centers have reopened with some restrictions. To use the centers, you must make a reservation ahead of time. For detailed information pertaining to use of the rec centers, please review the Rec Center Reopening FAQ that can be found at VBgov.com/reopen.

How do I renew or purchase a new membership?
As of 9/8/2020, memberships will be available for purchase/renewal both online and over the phone. For more information, visit VBgov.com/reopen or call your recreation center.

How do I access my recreation center online account to make a reservation?
Login HERE

Helpful tips:

• If you successfully access your account, no further action is needed.
• If you don’t remember your password, select 'Forgot Your Password' and follow the prompts to gain access.
• If you have haven't logged in to the system before, try entering your email as your login name. Then, select the 'Forgot your Password' link from the login screen to retrieve a temporary password via email to access your account.
• Do not create a new account. All current memberships are associated with an online account even if you have not activated/accessed the account previously. Consequently, creating a new account would not be associated with your membership and will not allow you to make reservations.

If you do not have an email on file with us, please call any recreation center for assistance.

What programs and other activities are available for registration?
Programming is being evaluated and resumed on a program-by-program basis factoring in safety criteria, space availability, staffing levels, and guidance from the state on allowable activities. As programs are made available again, we will make those announcements on our Facebook page and website.

• Swim lessons resumed at a reduced capacity and with added safety precautions for members. Registration is available online. Summer class registration will begin April 19, 2021 at 9a.m.

CHILDCARE/ Out-of-School Time Programs
Per the Governor's executive order on 11/13/2020, all OST participants ages 5 and up are required to wear a face covering unless they have an exemption.

Summer Child Care Programs (Camps)
Summer camps will be offered at both recreation centers and school-based sites. Additionally, recreation centers plan to offer a variety of sports and specialty camps. For information about registration, visit VBgov.com/camps and read the summer camp FAQ or email ostregistration@vbgov.com.

- Priority Registration for those enrolled in our 2020/21 School Year or 2020 Summer Child Care Programs - online only – April 17–23
- Standard Registration for the general public - online only – April 24–June 6
- RISE Registration: TBD - online only

School Year Childcare Programs – Parks & Recreation
We know that securing childcare for the school year is important for many working parents. Virginia Beach Parks & Recreation is offering various childcare programs. Please visit VB.gov.com/childcare and select our School Year Programs link for additional information.

School-Based Before & After School
If you are interested in registering your child for our school-based before and after school programs, please complete the Before & After School Interest Form on our website. Our staff will follow-up within 24-48 hours of receipt.

All Day Break Camps
All Day Break camps are available online for current participants in our school-based before and after school programs.

Early Childhood Programs:
If you are interested in registering your child for our licensed Early Childhood Programs located at Bow Creek, Kempsville, Princess Anne and Williams Farm Recreation Centers, please complete the Licensed Early Childhood Programs Interest Form on our website. Our staff will follow-up within 24-48 hours of receipt.

SPORTS

Per the Governor’s executive order effective 4/1/2021, the following guidelines are now in place:

- Recreation Sports: Spectators are limited to 500 per field. Sports Management will be relaying those limits and expectations with team and league leaders.
- Anyone not involved in game play must wear a face covering.
- Rentals/Field allocations: Users must agree to set spectator limits and all other guidelines.

Sports Management Office update:
The Sports Management Office has reopened, but staff there will continue to practice physical distancing and follow safety/hygiene guidance set forth by the CDC and VB Occupational Safety and Health Services (OSHS). Road gates will be open Monday - Friday, 8 am – 5 pm.
All visitors should preschedule appointments to gain access to the office.
• To schedule an appointment for leagues and volunteer ID’s call 757-385-0458
• To schedule an appointment for athletic field or tennis court rentals call 757-385-0478

Should a visitor arrive without a prescheduled appointment, please call the posted phone number for instructions to enter.

Can I host tournaments and/or rent fields at PAAC?
Tournaments at PAAC and City View have been approved to under the current Executive Order. Please review the list of updated requirements for use of those fields on vbgov.com/paac.

What is the status of City-run sports leagues?
For the latest on leagues and upcoming registrations, please visit vbgov.com/sports for more information.

PARKS AND SPECIAL EVENTS

Per the Governor’s executive order effective 4/1/2021, please note that:

• The playgrounds at Mount Trashmore, including Kids Cove, are now OPEN.

Which parks and amenities are open at this time?
Parks and all park amenities are open for use including playgrounds, basketball and volleyball courts, dog parks and skate parks. Under the current guidelines set forth by the state, social distancing of 6-feet is still required. Face coverings are not generally required while outdoors, but are required when social distancing cannot be maintained and visitors are in close proximity to people outside of their immediate household. Please adhere to posted signage. Park benches, picnic tables, and other equipment are not sanitized so guests are strongly encouraged to exercise caution and should follow CDC guidelines for handwashing, etc. Parks are open sunrise to sunset.

What is the status of park shelter rentals?
Shelter rentals are available for groups of 100 or less. For information on renting a shelter, please visit our website or call the park rental line at 757-385-PARK (7275).

What is the status of the Adopt-a-Program and other volunteer opportunities?
The Adopt-a-Program has resumed. VBPR has a variety of volunteer opportunities available, and those interested should visit VBgov.com/volunteer for information.

Are there any outdoor programs available for registration?
Some outdoor programs including kayak tours and family nite hikes will resume in May 2021. Information can be found on our registration site.

MISC

Where can I get the most current information on Parks & Rec closures and cancellations?
When an update on reopening a facility or a new cancellation is announced, it will be posted on the department’s Facebook page and the website. The City is keeping a list of these on the Coronavirus
emergency site as well. If you are on one of our mailing lists, you may also receive an email. To join our email newsletter mailing list, visit VBgov.com/enews.