



City of Virginia Beach

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DEPARTMENT OF PUBLIC LIBRARIES
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LIBRARY ADMINISTRATION
BUILDING 19, ROOM 210
MUNICIPAL CENTER
VIRGINIA BEACH, VA 23456-9115

Internet Use Policy

Revised 5/2012

The Virginia Beach Public Library offers its customers free public access to the Internet. Free wireless access to the Internet is also available in all locations. The Library is not responsible for the accuracy, currency or appropriateness of material found online.

The Internet Use Policy applies to both wired and wireless access

Pursuant to State law § 42.1-36.1, all computers or wireless devices must be filtered. This filtering will block access to child pornography, as set out in § 18.2-374.1:1, obscenity, as defined in § 18.2-372, and, with respect to juveniles, materials deemed harmful to juveniles, as defined in § 18.2-390.

Customers wanting the filtering turned off on the Library's public access computers must ask Library staff to change the settings. Only a parent or legal guardian may ask that the filtering be removed for a juvenile.

The Library provides computers equipped for confidential viewing of Internet content, including content that may be "harmful to juveniles," as that term is defined in Virginia Beach City Code §22-26. If a customer complains to Library staff about another customer who is viewing materials that may be harmful to juveniles, Library staff may ask that other customer to use one of the computers equipped for confidential viewing when those computers are available.

Customers may use headphones to listen to audio streams or recordings, but they shall adjust the volume so as not to disturb others. If a customer complains that the sound from another customer's headphones is so loud that it is disturbing, Library staff may ask the other customer to turn down the volume on the headphones. If the customer refuses to comply, his or her Internet use and/or Library privileges may be suspended or revoked.

Customers may use their own wireless enabled devices: laptops, smart phones, etc., to access the Internet for an unlimited amount of time (in four hour blocks of time). Wireless Internet access is filtered at the same level as the wired public access computers, but unlike the public access computers, this filtering may not be turned off. Library staff will not be able to troubleshoot problems with customers' personal devices; power outlets may not always be available, and there is no guarantee that a wireless connection will always be available. The Library's wireless network is not secure and wireless printing is not available. The Library assumes no responsibility for the safety of customers' equipment or for any damage that might occur to

computer configurations or data files resulting from connection to the Library's wireless network.

This policy is shown only on a customer's initial login to the network. Use of the Internet after the initial login constitutes agreement to these Acceptable Uses.

Failure to comply with the Internet Use Policy will result in the loss of Internet privileges at the Virginia Beach Public Library.
