



VIRGINIA BEACH COMMUNITY SERVICES BOARD

Department of Human Services

Thursday, October 29, 2020

8:30 a.m. – 10:30 a.m.

Meeting Held via WebEx:

<https://vbgov.webex.com/vbgov/j.php?MTID=mbd172d6bca1bc1c3edaa23baf59b14d0>

On March 12, 2020, Governor Northam declared a state of emergency due to COVID-19. Because of the catastrophic nature of the declared emergency, it is impracticable and unsafe to assemble a quorum of the Community Services Board in a single location. In accordance with Virginia Code § 15.2-1413 and the City's Continuity of Government Ordinance adopted on September 15, 2020, and Chapter 1289 of the 2020 Acts of Assembly, this meeting of the Community Services Board was conducted by electronic means.

Agenda

INFORMAL SESSION

Call to Order

Dr. Joyce Harvey, Chair

Public Comment

Board Education: IT and EHR Updates

**Dr. Donald Kirtland
Mr. Grady Bird**

Adjournment

Dr. Joyce Harvey

FORMAL SESSION

Call to Order

Dr. Joyce Harvey

Approval of Board Minutes: September 24, 2020

Committee Reports:

Executive Committee: October 22, 2020

Dr. Joyce Harvey

Developmental Services: October 15, 2020

Ms. Lori Bridges

Behavioral Health: October 15, 2020

Ms. Yvonne Lewis

Financial Report Year to Date

Ms. Maria Kurtz

VIRGINIA BEACH COMMUNITY SERVICES BOARD

Old Business:

- VACSB Virtual Conference Board Member Feedback

Dr. Joyce Harvey

New Business

Dr. Joyce Harvey

- Nominating Committee Presentation of Ballot of Officers
- February 25th: Joint CSB/SSAB Board Meeting with Strategic Plan Presentations
- Future Education Topics:
 - October: IT and EHR Updates (Dr. Kirtland & Grady Bird)
 - November: Evidence -Based Practices for Children & Adolescents
 - December: No meeting
 - January: Adult Correctional Services (Dr. Kevin Cuffee)
 - February: Joint Board Meeting Strategic Plan Presentations
 - March: Enhancements in Opioid Treatment (Shelby Giles & Theresa Newman)

Matters of the Chair

Dr. Joyce Harvey

- Proposed Annual CSB Meeting Schedule (November vote)

Matters of the Director / Deputy Director

**Director Aileen Smith
Deputy Director Angie Hicks**

- BHDS 2021-2023 Strategic Plan Goals
- Day Program Update
- DS Quality Service Reviews
- ICF Update
- Budget Update
- Performance Contract
- New Behavioral Health Division Director

Other Business: June 2020 DBHDS Dashboard

Mr. Jim Thornton

Adjournment

Dr. Joyce Harvey



City of Virginia Beach
Human Services

VIRGINIA BEACH COMMUNITY SERVICES BOARD

Department of Human Services

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8:30 a.m. – 10:30 a.m.

Virtual Meeting Held via Webex

Meeting Minutes

On March 12, 2020, Governor Northam declared a state of emergency due to COVID-19. Because of the catastrophic nature of the declared emergency, it is impracticable and unsafe to assemble a quorum of the Community Services Board in a single location. In accordance with Virginia Code § 15.2-1413 and the City's Continuity of Government Ordinance adopted on September 15, 2020, and Chapter 1289 of the 2020 Acts of Assembly, this meeting of the Community Services Board was conducted by electronic means.

**Due to technical problems of which the primary DHS staff and Chair were unaware until after the meeting concluded, this meeting was not recorded, but steps have been taken with the City's IT Department to ensure that this problem (exceeding storage space) will not prevent recordings of future meetings.*

| Board Members Present | Board Members Absent | Staff Present |
|------------------------------|-----------------------------|----------------------|
| Dr. Joyce Harvey | Todd Walker | Angie Hicks |
| Patricia Pointer | Carrollyn Cox | Paul Manansala |
| Molly Trask | Patricia Alspaugh | Tim Capoldo |
| Yvonne Lewis | | Jim Thornton |
| Lori Bridges | | Maria Kurtz |
| Susannah Uroskie | | Cynthia Buckler |
| Patricia Alspaugh | | Aileen Smith |
| Katrice Washington | Council Liaison | Kenneth Chandler |
| Carla Hesseltine | | Bryan Clark |
| Gayle Colson | | Alicia Maisonave |
| | Guests | Bridget Manyak |
| | | Michela Allen |
| | | |

INFORMAL SESSION

Call to Order

The Community Services Board (CSB) Informal Session was called to order at 8:31 a.m. by Dr. Joyce Harvey, Chair.

Board Education: Project LINK

Alicia Maisonave, Clinical Services Administrator, Bridget Manyak, Program Supervisor and Michela Allen, Project LINK Team Leader provided a presentation regarding the Project LINK program. The presentation included an overview of Project LINK services, program eligibility criteria, referral sources, service delivery and examples of evidenced-based programming offered to the individuals served.

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Ms. Lewis asked for demographic information for the population served and it was agreed that the information would be forwarded to the board. Presenters were also asked about any barriers due to the pandemic. Ms. Manyak explained that the census has remained the same and that staff have made appropriate adjustments to provide the same level of quality service, including telehealth appointments, alternative transportation, etc. Ms. Allen stated that staff continue to meet with consumers in the community when necessary with proper PPE and social distancing. Dr. Harvey asked if consumers who lost their Medicaid would still be eligible for the service. Ms. Maisonave stated that consumers are eligible regardless of insurance status or ability to pay.

Public Comment

None

Adjournment of Informal Session

Dr. Harvey adjourned the informal session at 9:00 a.m.

FORMAL SESSION

Call to Order: Dr. Joyce Harvey, Chair

Dr. Harvey called the formal session to order at 9:01 a.m.

Approval of Board Minutes

The August 13, 2020 CSB Board Meeting Minutes were reviewed. Ms. Yvonne Lewis made a motion to approve the minutes as written. Ms. Susannah Uroskie seconded the motion and having no objection, the meetings were approved as written.

Committee Reports:

- **Executive Committee:** Dr. Joyce Harvey informed the board that the Executive Committee meeting was held on September 17, 2020 for the purpose of developing the agenda for today's full board meeting. Minutes from the meeting were included in the board packet.
- **Behavioral Health Committee:** No meeting
- **Developmental Services Committee:** No meeting

Financial Report Year to Date: Ms. Maria Kurtz

- Ms. Maria Kurtz provided a summary of FY2021 CSB financial performance through July 31, 2020. Revenue collections recorded at 50% of year to date target as the fees for services collected in the 1st period of the year applies to prior year services and captured as such. Expenditure performance at 84% of year to date target with Personnel charges totaling 79% of the expenditures captured. Performance in many expenditure areas was significantly below target with the exception of Internal Services, Risk Management and Garage service allocations occur in period 1 of each Fiscal Year.

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Old Business

- Dr. Harvey reminded board members that the VACSB Virtual Conference is scheduled for October 7-8. Four board members have already registered and if others are interested they should contact Paul Manansala.
- Dr. Harvey reported that Ms. Carla Hesseltine agreed to chair the Nominating Committee and that Ms. Carrollyn Cox, Ms. Patricia Alspaugh and Ms. Yvonne Lewis agreed to serve on the committee. Dr. Harvey called for a motion to approve the Nominating Committee as presented. Ms. Uroskie made a motion to approve the nominating committee as presented. Ms. Lori Bridges seconded the motion and having no objections, the motion was approved. The ballot of officers will be presented at the October meeting.

New Business

- **Future Education Topics:** The October education topic will be IT and EHR updates presented by Dr. Kirtland and Grady Bird. Dr. Harvey asked Ms. Hicks to present three suggestions for the November Education topics. Ms. Hicks identified the following as possible topics of interest for upcoming education sessions:
 - Opioid Treatment Strategies and Enhancements
 - Risk Assessment and Crisis Management for the ID/DD Population
 - Evidence-based Practices for Children and Adolescents

Ms. Uroskie voiced her preference for the evidence-based practices. Ms. Pointer voiced interest in the risk assessment for ID/DD and noted an interest in receiving all of the presentations at future meetings. Ms. Bridges, Ms. Lewis, Ms. Washington and Ms. Uroskie voiced interest in all three topics.

Matters of the Chair

- Dr. Harvey notified the board members that a schedule conflict exists with the VACSB Conference and the Virtual Committee meetings on October 8th. It was unanimously agreed upon by the board that the Virtual Committee meetings will be pushed back one week and will occur on October 15th. The DS Committee meeting will commence at 9 AM and the BH Committee meeting will commence at 1 PM on October 15th.

Matters of the Director / Deputy Director / Division Directors

- Ms. Hicks informed board members that DBHDS notified CSBs of the opportunity to apply for additional federal block grant funds that were unable to be expended by the state as originally planned due to COVID restrictions. Our proposal to develop telehealth offices was approved and the tentative plan is to strategically locate 6 telehealth offices at the following locations: Pembroke 6 AOS & CYBH, Pathways Center, Magic Hollow, Adult Correctional Services and Community Corrections & Pretrial. The added forensic locations will enhance continuity of care and increase engagement in services.
- Mr. Thornton provided an overview of the After School Therapeutic Day Treatment (ASTDT) program and the challenges that have been faced. Due to increased regulations and authorization denials over the past two years, the program had been reduced from four

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classrooms to one prior to the COVID pandemic. Currently, no classrooms are available at this time and the program is only serving three children. Services are currently being provided via telehealth, but it is anticipated that the ASTDT program will end when the current service authorizations end; subsequently, we will submit a DBHDS service modification to discontinue the ASTDT license. Board members expressed concern about the reasons behind the increased regulations and expectations being mandated by the Medicaid MCO's, and questioned whether additional advocacy would be beneficial. Board members also wanted to know what the plan for behavioral health intervention for students might look like in the future under Behavioral Health Redesign. At this time, very little information has been shared at the state level with providers regarding future school-based services.

- Mr. Capoldo shared that the Health Services Advisory Group, Inc. (HSAG) will be conducting the DBHDS Quality Service Reviews (QSR) process in order to complete the Department of Justice (DOJ) required review of support coordination and provider documentation. The target population involves case management cases that are attached to private and internal providers. Initially, we were asked to provide documentation for 17 cases, then on September 10th an additional 133 cases were added. This will involve a tremendous amount of resources in order to upload a full year of clinical documentation for case management and six months for residential and day program by September 29th. Case Management is able to upload documents into the state WaMS system, however all other documentation has to be encrypted and manually uploaded. In addition to clinical information, they will be looking at recent Corrective Action Plans and proof of our follow up, numerous policies, REACH data, and policies related to our compliance with the Home and Community Based Final Rule. CQI will give the auditors access to our electronic health record and will provide training next week. This is the first round of a two-round audit, with the goal of reviewing 1,400 cases state wide. Our audit will be conducted on October 13th. In addition to the paperwork review, HSAG intends to interview support coordinators, providers and many of the 150 individuals. Region V CSBs have provided feedback to DBHDS and asked for some accommodations.
- Ms. Hicks shared that DBHDS contracted with two vendors for pharmacy services that CSBs across the state could potentially utilize. We are exploring options for an onsite pharmacy. If the project moves forward, the pharmacy would potentially be located at Magic Hollow and the vendor would cover buildout expenses as well as automated medication dispensing machines at key locations, such as ICFs and Pathways Center.
- Ms. Hicks gave an update to the board on bed capacity within the state and pointed out that COVID19 is still very active causing significant problems with bed availability in some facilities.
- Ms. Hicks reported that, unfortunately, we have recently experienced a situation with multiple positive COVID cases at one of the ICFs. We have worked closely with the Occupational Safety and Health Office and the Virginia Department of Health to implement precautions to appropriately manage the situation. Ms. Hicks expressed gratitude and appreciation for the DHS staff that continue to show tremendous dedication and remarkable commitment to serving our clients during the pandemic. Dr. Harvey agreed and stated that the staff are to be commended.
- Dr. Harvey provided information about the National Suicide Prevention Hotline – 988. This number is a universal hotline that anyone can use.
- Ms. Uroskie informed the board of the NAMI Coastal presentation “Jail to Court” that will

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take place this evening at 7:00 pm via Zoom and placed the link in the chat box. The Adult Correctional Services Supervisor, Dr. Kevin Cuffee, will participate in the panel discussion.

Adjournment: Dr. Harvey, Chair

The meeting adjourned at 10:12 a.m.



CSB EXECUTIVE COMMITTEE MEETING

Thursday, October 22, 2020

4:00 pm – 5:00 pm

Virtual Meeting via Webex

On March 12, 2020, Governor Northam declared a state of emergency due to COVID-19. Because of the catastrophic nature of the declared emergency, it is impracticable and unsafe to assemble a quorum of the Community Services Board in a single location. In accordance with Virginia Code § 15.2-1413 and the City's Continuity of Government Ordinance adopted on September 15, 2020, and Chapter 1289 of the 2020 Acts of Assembly, this meeting of the Community Services Board was conducted by electronic means.

Meeting Minutes

CSB Committee Members:

Dr. Joyce Harvey Chair, Ms. Carrollyn Cox, Ms. Susannah Uroskie

City Staff: Ms. Angie Hicks (facilitator), Mr. Tim Capoldo, Ms. Cynthia Buckler (recorder)

Guests: None

Call to Order: The meeting was called to order by Dr. Harvey at 4:00 pm.

Public Comment: None

Education

The board members agreed upon the following future education topics:

- October: IT and EHR Updates (Dr. Kirtland & Grady Bird)
- November: Evidence -Based Practices for Children & Adolescents
- December: No meeting
- January: Adult Correctional Services (Dr. Kevin Cuffee)
- February: Joint Board Meeting Strategic Plan Presentations
- March: Enhancements in Opioid Treatment (Shelby Giles & Theresa Newman)

Old Business:

- Dr. Harvey will ask board members to provide feedback on the VACSB Virtual Conference that was held October 7-8, in particular the special board member session.

New Business:

- The Nominating Committee will be asked to present the ballot of CSB Officers and Dr. Harvey will open the floor for other nominations.

Matters of the Chair:

- The proposed 2021 CSB Annual Schedule will be shared with the board and a vote will take place at the November meeting. Since the November 2021 Executive Committee meeting is scheduled on Veteran's Day, board members agreed to reschedule for November 10, 2021.
- Dr. Harvey asked that the incident report summary and numbers served/waiting list reports that are reviewed in the committee meetings be sent out to all board members.

Staff Updates:

- Ms. Hicks informed board members that the BHDS 2021 – 2023 Strategic Plan Goals will be presented next week to provide an overview, then the full presentation will occur at the Joint CSB/SSAB Board meeting in February. The board members agreed with this plan.
- Ms. Hicks plans to provide an update on the re-opening plans for Beach House and SkillQuest. The plans include safety precautions and rotating schedules. The plans will be reviewed by city leadership.
- Mr. Capoldo provided an update on the status of the Quality Service Reviews which are a requirement of the DOJ settlement agreement. Approximately 150 case management records will be reviewed as well as 17 internal Waiver service records. The initial meeting with the auditor was held on October 13th. The auditors will now be interviewing the consumers, case managers, providers and family members.
- Mr. Capoldo updated board members on the status of the ICF with previous COVID cases.
- Ms. Hicks informed the board that budget reductions are anticipated and that updates will be provided as the budget process continues.
- Ms. Hicks announced that a new Behavioral Health Division Director has been hired with a start date of November 19, 2020 and thanked Dr. Harvey for serving on the interview panel.
- Ms. Hicks reminded everyone that the performance contract extension is set to expire at the end of the year. We are waiting on information from DBHDS regarding the next contract renewal.
- Ms. Cox stressed the importance of increasing awareness about services and everyone agreed. Ms. Hicks informed board members that the upcoming strategic plan includes efforts to use new strategies to increase awareness in the community.
- Board members inquired about jail services and requested a presentation in January 2021.

Other Business: The most recent DBHDS dashboard will be reviewed. Dr. Harvey asked about internal dashboards. The internal tracking for the jail educational services program is not included in the dashboard and will be reviewed during the presentation in January.

Dr. Harvey shared that the VACSB sent a request for topics for the next conference. She forwarded this request to all board members for input.

Adjournment: The meeting adjourned at 5:08 pm.



VIRGINIA BEACH COMMUNITY SERVICES BOARD
Department of Human Services
Developmental Services Division Committee Meeting
Pembroke 6, Suite 431
October 15, 2020
8:45 am
Via WebEx

| Members Present | Staff Present | Guests Present |
|--------------------------|------------------------------|----------------|
| Ms. Yvonne Lewis | Ms. Angie Hicks | |
| Dr. Joyce Harvey | Mr. Tim Capoldo | |
| Ms. Carrollyn Cox | Dr. Natacha Dolson | |
| Ms. Lori Bridges – Chair | Mr. Brian White | |
| Ms. Patricia Alspaugh | Ms. Maria Kurtz | |
| Ms. Patricia Pointer | Mrs. Cindy Buckler | |
| | Mrs. Jeannie Coles, recorder | |

Agenda Items

| | |
|--|---|
| Welcome and Introductions | Ms. Lori Bridges |
| Presentation: Emergency Preparation and Personal Protective Equipment (PPE) in the ICF's | Mr. Tim Capoldo Mr. Brian White |
| Reports: | |
| <ul style="list-style-type: none"> • Persons Served, Waiting List, and Output Reports • Incident Management Report • Finance Report | Mr. Tim Capoldo Mr. Tim Capoldo Ms. Maria Kurtz |
| Announcements | |
| Public Comments | |

Welcome: Ms. Bridges welcomed everyone to the meeting at 8:50 am.

Presentations: Mr. Capoldo shared a PowerPoint presentation discussing Emergency preparations for COVID-19 and the use of Personal Protective Equipment focusing on what is being done in the ICF's. Mr. Capoldo spoke about safety training for staff, keeping our clients safe during the pandemic, and how PPE was acquired and tracked. Mr. White spoke about the cost increase of PPE, presented the type of personal protective

Developmental Services Division Committee Meeting Minutes

equipment that is being used, and training that staff has received to protect themselves and clients from contracting or spreading the COVID-19 virus. Mr. White explained the process of fit testing for N95 masks that staff received through Occupational Health.

Ms. Hicks expressed how amazing leadership and staff has handled the challenges COVID-19 has presented, the staff caring for clients have been incredible, and how well the recent outbreak of COVID-19 in the ICF was handled.

Reports:

- Waiting List: Mr. Capoldo reviewed the Person's Served, Waiting List, and Output reports.
- Incident Management Report: Mr. Capoldo reviewed the report. All reports were handled appropriately.
- Finance Report: The report was provided by Ms. Kurtz.

Public Comment:

Announcements:

- Upcoming: Ms. Hicks informed the committee by the next board meeting on October 29th she would have more information about the reopening of the day programs.

Mr. Capoldo adjourned the meeting at 10:18 am.

Next meeting: December 10, 2020



VIRGINIA BEACH COMMUNITY SERVICES BOARD
Department of Human Services
Behavioral Health Division Committee Meeting
October 15, 2020
1:00 pm - 2:15 pm
Virtual Meeting Held via Webex

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| Members Present | Staff Present | Guests Present |
|--------------------------|----------------------|----------------|
| Ms. Yvonne Lewis (chair) | Ms. Angie Hicks | None |
| Dr. Joyce Harvey | Ms. Shelby Giles | |
| Ms. Gayle Colson | Ms. Ava Lawrence | |
| Ms. Susannah Uroskie | Ms. Cynthia Buckler | |
| Ms. Molly Trask | Ms. Michelle Sampson | |
| Ms. Pat Pointer | Ms. Maria Kurtz | |
| Mr. Todd Walker | | |

Agenda Items:

| | |
|--|--------------------------------------|
| Welcome and Introductions | Ms. Yvonne Lewis |
| Presentation: Prevention Strategies in a Virtual Environment | Ms. Shelby Giles Ms. Ava Lawrence |
| Reports: | |
| • Persons Served and Waiting List | Ms. Angela Hicks |
| • Incident Management Report | Ms. Angela Hicks |
| • Finance Report | Ms. Maria Kurtz |

Announcements

Public Comments

Welcome: Ms. Lewis called for introductions and welcomed everyone to the meeting at 1:00 pm.

Behavioral Health Division Committee Meeting Minutes

Educational Presentation:

Ava Lawrence, Program Supervisor and Shelby A. Giles, Clinical Services Administrator presented, Prevention Strategies in a Virtual Environment. They showcased virtual platforms utilized to provide education, trainings and resources to our community in order to meet the DBHDS priorities amid the COVID-19 Pandemic. These priorities include Youth Access to Alcohol, Mental Health First Aid, Suicide Awareness, Coalition activities, Adverse Childhood Experiences and State Opioid Response. They highlighted virtual trainings, such as, REVIVE! and Shatter the Silence and they shared how they have incorporated the use of virtual platforms, for instance, VBGOV and Facebook to disseminate newsletters and resource information. Finally, they shared information regarding media campaigning, coalition work and collaborative community activities, to increase mental health and substance use awareness that included Cox Cable and Lynnhaven Mall media campaigns, Youth and Community Action Team (YCAT) coalition, Mercy Meals and the Health Equity Initiative.

Board members expressed interest in opioid services and an educational presentation will be scheduled at an upcoming meeting.

Reports:

- **Waiting List:** Ms. Hicks reviewed the Person's Served and Waiting List reports. The areas where significant changes occurred were reviewed including: Adult Correctional Services, Adult Outpatient Services, Case Management and PATH. The Pathways Center capacity should be 8 beds while the pandemic continues and this will be corrected on future reports.
- **Incident Management Report:** Ms. Hicks reviewed the different categories of incidents that occurred during August and September 2020 report. A request was made to include information about whether incidents occur in DHS housing and Ms. Hicks will work with CQI to add the requested information to future reports.
- **Finance Report:** Ms. Kurtz reviewed the Behavioral Health Finance Report through September 30, 2020.

Other:

None

Public Comment:

None

Announcements:

- Ms. Sampson noted that the Consumer Satisfaction Survey is in the preparation phase and is expected to occur from 11/2/20 – 11/13/20. Child & Youth, Behavioral Health and Developmental Services chose to use an on-line version instead of using hard copies. Child & Youth and Behavioral Health will email the survey link to consumers and Developmental Services will mail a cover letter with the survey link since many of their consumers do not have email. ODU will once again tabulate the results for us and provide a report by mid-January 2021.
- Ms. Sampson informed members that she shares resource information with community partners and can bring information about the number of partners to the December meeting.

Behavioral Health Division Committee Meeting Minutes

- Ms. Sampson provided information about upcoming “Help Me Understand” virtual classes that are scheduled for October 22nd and October 29th.
- Ms. Hicks reminded members that Paul Manansala will be out until November 13, 2020 and informed them that Elaine Winn will also be out for an undetermined amount of time; therefore, they can contact Cindy Buckler or Angie Hicks for support.

Next meeting: December 10, 2020

Adjournment: Ms. Lewis adjourned the meeting at 2:20 pm.

**City of Virginia Beach
Community Services Board
FY 2021 Budget v. Actual as of September 30, 2020**

| Revenue Source | FY 2021 Budget | YTD Budget | YTD Collections | % of YTD Budget Achieved (goal 100%) |
|--|-------------------|-------------------|-------------------|--|
| Fees for Services ¹ | 26,046,109 | 4,341,018 | 5,142,936 | 118% |
| State Revenue | 14,548,521 | 3,637,130 | 4,753,387 | 131% |
| Federal Revenue | 3,483,563 | 870,891 | 684,131 | 79% |
| Miscellaneous Revenue ² | 63,842 | 15,961 | 5,305 | 33% |
| Fund Reserve | 400,000 | 100,000 | - | 0% |
| General Fund Support ³ | 14,268,576 | 3,567,144 | 3,567,144 | 100% |
| Total Revenue | 58,810,611 | 12,532,144 | 14,152,903 | 113% |
| <hr/> | | | | |
| Expenditure Category | FY 2021 Budget | YTD Budget | YTD Spending | % Achieved |
| Personnel | 46,849,864 | 11,712,466 | 8,397,046 | 72% |
| Professional Services | 6,872,839 | 1,718,210 | 659,487 | 38% |
| Internal Services ⁴ | 1,230,154 | 307,539 | 1,041,560 | 339% |
| Other Charges | 951,957 | 237,989 | 146,709 | 62% |
| Supplies | 1,651,206 | 412,802 | 193,599 | 47% |
| Leases and Rentals ⁵ | 1,237,617 | 309,404 | 307,388 | 99% |
| Capital Outlay ⁶ | 16,974 | 4,244 | - | 0% |
| Total Expenditures | 58,810,611 | 14,702,654 | 10,745,789 | 73% |
| <hr/> | | | | |
| Revenue Over Expenditures | | | 3,407,114 | |
| ⁷ Primary Care Receipts in Excess of Expenditures | | | (22,105) | |
| ⁷ MAT Receipts in Excess of Expenditures | | | (32,502) | |
| ⁷ PSH Receipts in Excess of Expenditures | | | (16,222) | |
| ⁷ PACT Receipts in Excess of Expenditures | | | (131,852) | |
| ⁷ Jail Partnership Receipts in Excess of Expenditures | | | (790,585) | |
| Fees Receivable 0-90 days | | | 2,056,216 | |
| Estimated Payables | | | (471,920) | |
| (Deficit)/Surplus | | | 3,998,144 | |

YTD Budget is at 100%

¹ Fees are one month behind: Jun fees received in Jul are accrued to prior year. Adjustment made to YTD Budget.

² Miscellaneous Revenue consist of prior year rental fee refunds and camperships

³ Report assumes General Fund Supports are utilized in equal monthly installments.

⁴ Internal Service charges for City Garage, Risk, IT Subscription, and Network Telecommunications pulled 100% at beginning of year; Fuel, Motor Pool and Telephones come out monthly.

⁵ Leases and Rentals consist of monthly and quarterly leases (paid in advance).

⁶ Capital Outlay consists of equipment purchases that are made as needed and will vary throughout the year.

⁷ Permanent Supportive Housing excess revenue noted due to inability to offset other expenditures with this revenue

DBHDS Outcomes Dashboard - Draft..

Monthly Outcome Dashboard



Performance Trend



Measure Definition



Department of Behavioral Health and Developmental Services
Aug 2020

(Click Measure Name to Open CSB Ranking Report)

| CSB Quality Meas.. | Period | Denominator | Numerator | % | Prior | Variance |
|------------------------------|-----------|-------------|-----------|-------|-------|----------|
| Adult Suicide Risk.. | C: Aug .. | 1,748 | 1,181 | 67.6% | 67.5% | 0.1% |
| Child Suicide Risk .. | C: Aug .. | 344 | 218 | 63.4% | 58.2% | 5.2% |
| Annual Physical E.. | C: Aug .. | 23,901 | 10,850 | 45.4% | 44.9% | 0.5% |
| Calculated BMI | C: Aug .. | 53,284 | 41,907 | 78.6% | 80.6% | -2.0% |
| BMI Outside of th.. | C: Aug .. | 41,907 | 34,196 | 81.6% | 82.0% | -0.4% |
| BMI Follow-Up Plan | C: Aug .. | 34,196 | 25,639 | 75.0% | 75.8% | -0.8% |
| Initiation of SUD S.. | C: Aug .. | 978 | 763 | 78.0% | 78.2% | -0.2% |
| Engagement of S.. | C: Aug .. | 978 | 656 | 67.1% | 64.1% | 3.0% |
| Retention of SUD .. | C: Aug .. | 978 | 474 | 48.5% | 49.0% | -0.5% |

Denominator, Numerator, %, Prior and Variance broken down by CSB Quality Measures and Period.

Department of Behavioral Health and Developmental Services
Adult Suicide Risk Assessment
Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|-----------------------------|-------------|-----------|--------|----------|
| 3 - Alleghany Highlands .. | 2 | 2 | 100.0% | 40.0% |
| 17 - Cumberland Mount.. | 19 | 19 | 100.0% | 4.5% |
| 21 - Eastern Shore CSB | 22 | 21 | 95.5% | 8.8% |
| 13 - Colonial Behavioral .. | 19 | 18 | 94.7% | 14.7% |
| 33 - Henrico Area Menta.. | 52 | 49 | 94.2% | -5.8% |
| 31 - Harrisonburg-Rocki.. | 28 | 26 | 92.9% | 15.9% |
| 35 - Highlands Communi.. | 45 | 41 | 91.1% | 10.6% |
| 49 - Piedmont Communi.. | 67 | 60 | 89.6% | 8.5% |
| 7 - Horizon Behavioral H.. | 121 | 108 | 89.3% | 1.1% |
| 1 - Alexandria CSB | 15 | 13 | 86.7% | 15.2% |
| 61 - Rappahannock-Rapi.. | 13 | 11 | 84.6% | 40.2% |
| 43 - New River Valley Co.. | 90 | 75 | 83.3% | 2.6% |
| 25 - Goochland-Powhat.. | 5 | 4 | 80.0% | 5.0% |
| 73 - Valley CSB | 63 | 50 | 79.4% | -13.7% |
| 9 - Chesapeake CSB | 48 | 37 | 77.1% | 0.7% |
| 47 - Northwestern Com.. | 63 | 48 | 76.2% | -7.4% |
| 75 - Virginia Beach CSB | 65 | 49 | 75.4% | 30.9% |
| 20 - Dickenson County B.. | 16 | 12 | 75.0% | 3.6% |
| 39 - Middle Peninsula-N.. | 30 | 22 | 73.3% | -3.8% |
| 55 - Portsmouth Depart.. | 11 | 8 | 72.7% | 2.1% |
| 51 - Planning District O.. | 82 | 59 | 72.0% | -6.7% |
| 67 - Blue Ridge Behavio.. | 107 | 75 | 70.1% | 22.3% |
| 5 - Arlington County CSB | 22 | 14 | 63.6% | -14.1% |
| 57 - Prince William Coun.. | 56 | 35 | 62.5% | -22.1% |
| 41 - Mount Rogers CSB | 112 | 70 | 62.5% | -9.3% |
| 29 - Hanover County CSB | 10 | 6 | 60.0% | -21.3% |
| 19 - Danville-Pittsylvani.. | 10 | 6 | 60.0% | 10.0% |
| 59 - Rappahannock Area.. | 127 | 74 | 58.3% | -3.6% |
| 77 - Western Tidewater .. | 28 | 16 | 57.1% | 8.9% |
| 27 - Hampton-Newport .. | 85 | 44 | 51.8% | -8.5% |
| 71 - Southside CSB | 8 | 4 | 50.0% | -20.0% |
| 69 - Rockbridge Area Co.. | 17 | 8 | 47.1% | -19.6% |
| 23 - Fairfax-Falls Church.. | 99 | 43 | 43.4% | -2.1% |
| 65 - Richmond Behavior.. | 80 | 33 | 41.3% | 1.3% |
| 45 - Norfolk CSB | 17 | 6 | 35.3% | -2.6% |
| 37 - Loudoun County CSB | 3 | 1 | 33.3% | 6.1% |
| 63 - Region Ten CSB | 52 | 14 | 26.9% | -18.8% |
| 53 - District 19 CSB | 30 | 0 | 0.0% | -10.0% |
| 15 - Crossroads CSB | 9 | 0 | 0.0% | -54.5% |
| 11 - Chesterfield CSB | 0 | 0 | 0.0% | 0.0% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Adult Suicide Risk Assessment. Table shows the percentage of adults aged 18 years old and older who are receiving mental health (MH) or substance use disorder (SUD) outpatient or case management services or MH medical services, and have a new or recurrent diagnosis of major depressive disorder (denominator) who received a suicide risk assessment completed during the visit in which the diagnosis was identified (numerator). Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
 Child Suicide Risk Assessment
 Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|--|-------------|-----------|--------|----------|
| 17 - Cumberland Mountain CSB | 7 | 7 | 100.0% | 0.0% |
| 19 - Danville-Pittsylvania Community Se.. | 4 | 4 | 100.0% | 28.6% |
| 25 - Goochland-Powhatan Community S.. | 3 | 3 | 100.0% | 0.0% |
| 33 - Henrico Area Mental Health & Devel.. | 9 | 9 | 100.0% | 0.0% |
| 45 - Norfolk CSB | 1 | 1 | 100.0% | 0.0% |
| 51 - Planning District One Behavioral He.. | 10 | 10 | 100.0% | 18.2% |
| 61 - Rappahannock-Rapidan CSB - Area A.. | 2 | 2 | 100.0% | 100.0% |
| 9 - Chesapeake CSB | 4 | 4 | 100.0% | 27.3% |
| 73 - Valley CSB | 17 | 16 | 94.1% | 8.4% |
| 35 - Highlands Community Services | 12 | 11 | 91.7% | 41.7% |
| 57 - Prince William County CSB | 9 | 8 | 88.9% | 8.9% |
| 75 - Virginia Beach CSB | 6 | 5 | 83.3% | 8.3% |
| 47 - Northwestern Community Services | 11 | 9 | 81.8% | 18.2% |
| 43 - New River Valley Community Servic.. | 14 | 11 | 78.6% | -21.4% |
| 69 - Rockbridge Area Community Services | 4 | 3 | 75.0% | -25.0% |
| 7 - Horizon Behavioral Health | 29 | 21 | 72.4% | -0.7% |
| 49 - Piedmont Community Services | 16 | 11 | 68.8% | -31.3% |
| 13 - Colonial Behavioral Health | 12 | 8 | 66.7% | -24.2% |
| 21 - Eastern Shore CSB | 3 | 2 | 66.7% | -33.3% |
| 37 - Loudoun County CSB | 3 | 2 | 66.7% | 66.7% |
| 71 - Southside CSB | 3 | 2 | 66.7% | 16.7% |
| 77 - Western Tidewater CSB | 3 | 2 | 66.7% | 33.3% |
| 20 - Dickenson County Behavioral Healt.. | 5 | 3 | 60.0% | 10.0% |
| 41 - Mount Rogers CSB | 20 | 12 | 60.0% | 4.0% |
| 29 - Hanover County CSB | 2 | 1 | 50.0% | 0.0% |
| 31 - Harrisonburg-Rockingham CSB | 6 | 3 | 50.0% | 0.0% |
| 5 - Arlington County CSB | 6 | 3 | 50.0% | 10.0% |
| 59 - Rappahannock Area CSB | 34 | 16 | 47.1% | -10.1% |
| 27 - Hampton-Newport News CSB | 23 | 10 | 43.5% | 7.8% |
| 65 - Richmond Behavioral Health Author.. | 20 | 8 | 40.0% | 30.0% |
| 67 - Blue Ridge Behavioral Healthcare | 10 | 4 | 40.0% | 13.3% |
| 15 - Crossroads CSB | 4 | 1 | 25.0% | -75.0% |
| 23 - Fairfax-Falls Church CSB | 12 | 3 | 25.0% | -13.9% |
| 39 - Middle Peninsula-Northern Neck CSB | 8 | 2 | 25.0% | -35.0% |
| 53 - District 19 CSB | 5 | 1 | 20.0% | 20.0% |
| 1 - Alexandria CSB | 1 | 0 | 0.0% | -25.0% |
| 11 - Chesterfield CSB | 0 | 0 | 0.0% | 0.0% |
| 3 - Alleghany Highlands CSB | 0 | 0 | 0.0% | 0.0% |
| 55 - Portsmouth Department of Behavio.. | 0 | 0 | 0.0% | -100.0% |
| 63 - Region Ten CSB | 6 | 0 | 0.0% | -11.1% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Child Suicide Risk Assessment. Table shows the percentage of adults aged less than 18 who are receiving mental health (MH) or substance use disorder (SUD) outpatient or case management services or MH medical services, and have a new or recurrent diagnosis of major depressive disorder (denominator) who received a suicide risk assessment completed during the visit in which the diagnosis was identified (numerator). Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
Annual Physical Examination
Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|---|-------------|-----------|-------|----------|
| 51 - Planning District One Behavioral Health Services | 399 | 333 | 83.5% | 0.7% |
| 41 - Mount Rogers CSB | 1,165 | 908 | 77.9% | 1.1% |
| 39 - Middle Peninsula-Northern Neck CSB | 363 | 264 | 72.7% | 0.3% |
| 25 - Goochland-Powhatan Community Services | 163 | 107 | 65.6% | -0.1% |
| 5 - Arlington County CSB | 552 | 336 | 60.9% | -2.6% |
| 27 - Hampton-Newport News CSB | 509 | 305 | 59.9% | 5.8% |
| 17 - Cumberland Mountain CSB | 664 | 397 | 59.8% | -0.4% |
| 55 - Portsmouth Department of Behavioral Healthca.. | 113 | 67 | 59.3% | 4.7% |
| 37 - Loudoun County CSB | 205 | 120 | 58.5% | 3.3% |
| 35 - Highlands Community Services | 1,104 | 646 | 58.5% | 1.6% |
| 1 - Alexandria CSB | 216 | 126 | 58.3% | -2.0% |
| 33 - Henrico Area Mental Health & Developmental Se.. | 939 | 543 | 57.8% | 0.7% |
| 67 - Blue Ridge Behavioral Healthcare | 1,099 | 601 | 54.7% | 0.6% |
| 71 - Southside CSB | 219 | 115 | 52.5% | -3.5% |
| 73 - Valley CSB | 481 | 251 | 52.2% | -1.4% |
| 77 - Western Tidewater CSB | 529 | 273 | 51.6% | 0.8% |
| 20 - Dickenson County Behavioral Health Services | 202 | 104 | 51.5% | -4.4% |
| 43 - New River Valley Community Services | 819 | 417 | 50.9% | 0.5% |
| 13 - Colonial Behavioral Health | 190 | 96 | 50.5% | -1.0% |
| 49 - Piedmont Community Services | 860 | 429 | 49.9% | -2.5% |
| 3 - Alleghany Highlands CSB | 221 | 110 | 49.8% | 0.2% |
| 7 - Horizon Behavioral Health | 1,935 | 953 | 49.3% | 1.8% |
| 21 - Eastern Shore CSB | 238 | 114 | 47.9% | -0.6% |
| 57 - Prince William County CSB | 661 | 296 | 44.8% | -0.4% |
| 23 - Fairfax-Falls Church CSB | 1,998 | 894 | 44.7% | -0.3% |
| 75 - Virginia Beach CSB | 750 | 299 | 39.9% | -3.5% |
| 45 - Norfolk CSB | 525 | 197 | 37.5% | -5.1% |
| 63 - Region Ten CSB | 679 | 228 | 33.6% | 0.7% |
| 65 - Richmond Behavioral Health Authority | 1,634 | 518 | 31.7% | -2.4% |
| 9 - Chesapeake CSB | 324 | 96 | 29.6% | -1.1% |
| 47 - Northwestern Community Services | 886 | 251 | 28.3% | 1.6% |
| 31 - Harrisonburg-Rockingham CSB | 366 | 103 | 28.1% | -1.3% |
| 29 - Hanover County CSB | 137 | 34 | 24.8% | 16.8% |
| 69 - Rockbridge Area Community Services | 155 | 38 | 24.5% | 12.1% |
| 61 - Rappahannock-Rapidan CSB - Area Agency on Ag.. | 213 | 38 | 17.8% | -1.6% |
| 59 - Rappahannock Area CSB | 199 | 31 | 15.6% | -0.1% |
| 15 - Crossroads CSB | 1,034 | 133 | 12.9% | 1.0% |
| 19 - Danville-Pittsylvania Community Services | 475 | 61 | 12.8% | -0.3% |
| 53 - District 19 CSB | 680 | 18 | 2.6% | 1.6% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Adult Physical Examination. Table shows percentage of adults aged 18 years old and older identified with a serious mental illness (SMI), and are receiving mental health (MH) case management services (denominator) who received a complete physical examination within the last 12 months (numerator). Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
Calculated BMI
Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|--|-------------|-----------|-------|----------|
| 17 - Cumberland Mountain CSB | 703 | 675 | 96.0% | -1.2% |
| 61 - Rappahannock-Rapidan CSB - Area A.. | 366 | 348 | 95.1% | 0.3% |
| 75 - Virginia Beach CSB | 1,821 | 1,723 | 94.6% | 0.0% |
| 71 - Southside CSB | 732 | 690 | 94.3% | -0.6% |
| 51 - Planning District One Behavioral He.. | 1,096 | 1,019 | 93.0% | -1.1% |
| 59 - Rappahannock Area CSB | 2,415 | 2,245 | 93.0% | -1.0% |
| 19 - Danville-Pittsylvania Community Se.. | 794 | 735 | 92.6% | -1.9% |
| 37 - Loudoun County CSB | 808 | 747 | 92.5% | -1.1% |
| 7 - Horizon Behavioral Health | 3,303 | 3,049 | 92.3% | 0.1% |
| 43 - New River Valley Community Servic.. | 1,186 | 1,077 | 90.8% | 0.3% |
| 45 - Norfolk CSB | 1,015 | 902 | 88.9% | -0.6% |
| 29 - Hanover County CSB | 363 | 322 | 88.7% | -2.1% |
| 67 - Blue Ridge Behavioral Healthcare | 2,547 | 2,253 | 88.5% | -1.8% |
| 77 - Western Tidewater CSB | 788 | 695 | 88.2% | -0.5% |
| 13 - Colonial Behavioral Health | 729 | 640 | 87.8% | -1.3% |
| 5 - Arlington County CSB | 1,974 | 1,721 | 87.2% | -1.6% |
| 35 - Highlands Community Services | 1,177 | 993 | 84.4% | -1.3% |
| 39 - Middle Peninsula-Northern Neck CSB | 1,000 | 835 | 83.5% | -3.4% |
| 31 - Harrisonburg-Rockingham CSB | 984 | 808 | 82.1% | 0.2% |
| 41 - Mount Rogers CSB | 2,265 | 1,855 | 81.9% | -3.2% |
| 3 - Alleghany Highlands CSB | 387 | 312 | 80.6% | -2.0% |
| 65 - Richmond Behavioral Health Author.. | 2,105 | 1,694 | 80.5% | -4.2% |
| 69 - Rockbridge Area Community Services | 647 | 517 | 79.9% | -3.4% |
| 15 - Crossroads CSB | 1,017 | 811 | 79.7% | -4.5% |
| 33 - Henrico Area Mental Health & Devel.. | 1,195 | 948 | 79.3% | -2.9% |
| 23 - Fairfax-Falls Church CSB | 3,711 | 2,937 | 79.1% | -2.3% |
| 47 - Northwestern Community Services | 2,371 | 1,871 | 78.9% | -1.4% |
| 49 - Piedmont Community Services | 2,202 | 1,734 | 78.7% | -2.2% |
| 63 - Region Ten CSB | 965 | 753 | 78.0% | -2.7% |
| 73 - Valley CSB | 1,392 | 1,086 | 78.0% | -5.2% |
| 25 - Goochland-Powhatan Community S.. | 264 | 204 | 77.3% | -3.1% |
| 57 - Prince William County CSB | 1,608 | 1,218 | 75.7% | -2.1% |
| 1 - Alexandria CSB | 928 | 695 | 74.9% | -3.0% |
| 11 - Chesterfield CSB | 1,442 | 1,040 | 72.1% | -2.8% |
| 21 - Eastern Shore CSB | 1,049 | 754 | 71.9% | -4.4% |
| 9 - Chesapeake CSB | 1,670 | 1,158 | 69.3% | -5.9% |
| 55 - Portsmouth Department of Behavio.. | 545 | 360 | 66.1% | -6.2% |
| 53 - District 19 CSB | 153 | 32 | 20.9% | 0.8% |
| 20 - Dickenson County Behavioral Healt.. | 307 | 47 | 15.3% | 1.1% |
| 27 - Hampton-Newport News CSB | 3,260 | 404 | 12.4% | -1.4% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Calculated BMI. Table shows the percentage of adults who aged 18 years old and older who received MH medical services (Denominator) who had their BMI calculated (Numerator). Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
 BMI Outside of the Normal Range
 Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|-----------------------------|-------------|-----------|-------|----------|
| 35 - Highlands Communi.. | 993 | 865 | 87.1% | 0.1% |
| 19 - Danville-Pittsylvani.. | 735 | 628 | 85.4% | -0.6% |
| 77 - Western Tidewater .. | 695 | 591 | 85.0% | 0.2% |
| 71 - Southside CSB | 690 | 585 | 84.8% | -0.4% |
| 17 - Cumberland Mount.. | 675 | 571 | 84.6% | -0.7% |
| 61 - Rappahannock-Rapi.. | 348 | 294 | 84.5% | -0.5% |
| 29 - Hanover County CSB | 322 | 272 | 84.5% | 0.0% |
| 43 - New River Valley Co.. | 1,077 | 909 | 84.4% | -1.7% |
| 25 - Goochland-Powhat.. | 204 | 172 | 84.3% | -0.6% |
| 41 - Mount Rogers CSB | 1,855 | 1,561 | 84.2% | -0.5% |
| 15 - Crossroads CSB | 811 | 682 | 84.1% | -0.2% |
| 31 - Harrisonburg-Rocki.. | 808 | 678 | 83.9% | -0.3% |
| 57 - Prince William Coun.. | 1,218 | 1,021 | 83.8% | -0.5% |
| 69 - Rockbridge Area Co.. | 517 | 433 | 83.8% | 0.2% |
| 3 - Alleghany Highlands .. | 312 | 261 | 83.7% | -1.5% |
| 39 - Middle Peninsula-N.. | 835 | 697 | 83.5% | -0.5% |
| 63 - Region Ten CSB | 753 | 628 | 83.4% | 0.2% |
| 9 - Chesapeake CSB | 1,158 | 965 | 83.3% | 0.1% |
| 7 - Horizon Behavioral H.. | 3,049 | 2,537 | 83.2% | 0.0% |
| 1 - Alexandria CSB | 695 | 578 | 83.2% | -0.7% |
| 49 - Piedmont Communi.. | 1,734 | 1,438 | 82.9% | -0.1% |
| 55 - Portsmouth Depart.. | 360 | 298 | 82.8% | 0.4% |
| 45 - Norfolk CSB | 902 | 745 | 82.6% | -0.5% |
| 13 - Colonial Behavioral .. | 640 | 527 | 82.3% | -1.2% |
| 51 - Planning District O.. | 1,019 | 838 | 82.2% | 0.1% |
| 73 - Valley CSB | 1,086 | 893 | 82.2% | -0.3% |
| 21 - Eastern Shore CSB | 754 | 617 | 81.8% | 0.1% |
| 33 - Henrico Area Menta.. | 948 | 775 | 81.8% | 0.0% |
| 59 - Rappahannock Area.. | 2,245 | 1,812 | 80.7% | -0.4% |
| 23 - Fairfax-Falls Church.. | 2,937 | 2,357 | 80.3% | 0.1% |
| 47 - Northwestern Com.. | 1,871 | 1,488 | 79.5% | -1.0% |
| 65 - Richmond Behavior.. | 1,694 | 1,331 | 78.6% | 0.0% |
| 37 - Loudoun County CSB | 747 | 586 | 78.4% | -0.4% |
| 53 - District 19 CSB | 32 | 25 | 78.1% | 2.3% |
| 27 - Hampton-Newport .. | 404 | 314 | 77.7% | 0.5% |
| 5 - Arlington County CSB | 1,721 | 1,335 | 77.6% | -0.6% |
| 67 - Blue Ridge Behavio.. | 2,253 | 1,742 | 77.3% | -1.1% |
| 75 - Virginia Beach CSB | 1,723 | 1,322 | 76.7% | -1.0% |
| 11 - Chesterfield CSB | 1,040 | 793 | 76.3% | -0.2% |
| 20 - Dickenson County B.. | 47 | 32 | 68.1% | -1.0% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: BMI Outside of normal range. Table shows the percentage of adults who aged 18 years old and older who received MH medical services who had their BMI calculated (Denominator) and BMI was outside the normal range (Numerator). Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
 BMI Follow-Up Plan
 Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|-----------------------------|-------------|-----------|-------|----------|
| 39 - Middle Peninsula-N.. | 697 | 693 | 99.4% | 0.0% |
| 3 - Alleghany Highlands .. | 261 | 259 | 99.2% | 1.1% |
| 33 - Henrico Area Menta.. | 775 | 755 | 97.4% | 0.9% |
| 7 - Horizon Behavioral H.. | 2,537 | 2,469 | 97.3% | 0.0% |
| 71 - Southside CSB | 585 | 566 | 96.8% | -0.5% |
| 17 - Cumberland Mount.. | 571 | 550 | 96.3% | 0.3% |
| 41 - Mount Rogers CSB | 1,561 | 1,458 | 93.4% | -0.6% |
| 57 - Prince William Coun.. | 1,021 | 950 | 93.0% | 0.1% |
| 55 - Portsmouth Depart.. | 298 | 274 | 91.9% | -0.9% |
| 1 - Alexandria CSB | 578 | 531 | 91.9% | -1.1% |
| 73 - Valley CSB | 893 | 816 | 91.4% | -0.2% |
| 43 - New River Valley Co.. | 909 | 828 | 91.1% | -2.0% |
| 75 - Virginia Beach CSB | 1,322 | 1,187 | 89.8% | -0.3% |
| 5 - Arlington County CSB | 1,335 | 1,193 | 89.4% | -0.6% |
| 59 - Rappahannock Area.. | 1,812 | 1,611 | 88.9% | -1.2% |
| 9 - Chesapeake CSB | 965 | 842 | 87.3% | -1.3% |
| 45 - Norfolk CSB | 745 | 649 | 87.1% | -3.5% |
| 77 - Western Tidewater .. | 591 | 511 | 86.5% | -0.2% |
| 25 - Goochland-Powhat.. | 172 | 148 | 86.0% | -1.9% |
| 61 - Rappahannock-Rapi.. | 294 | 250 | 85.0% | -0.4% |
| 13 - Colonial Behavioral .. | 527 | 441 | 83.7% | -2.6% |
| 31 - Harrisonburg-Rocki.. | 678 | 556 | 82.0% | 0.2% |
| 69 - Rockbridge Area Co.. | 433 | 348 | 80.4% | -0.6% |
| 47 - Northwestern Com.. | 1,488 | 1,167 | 78.4% | -3.7% |
| 29 - Hanover County CSB | 272 | 200 | 73.5% | -3.9% |
| 21 - Eastern Shore CSB | 617 | 451 | 73.1% | -1.9% |
| 53 - District 19 CSB | 25 | 18 | 72.0% | 3.8% |
| 23 - Fairfax-Falls Church.. | 2,357 | 1,665 | 70.6% | 0.0% |
| 15 - Crossroads CSB | 682 | 449 | 65.8% | -0.1% |
| 37 - Loudoun County CSB | 586 | 371 | 63.3% | -2.6% |
| 35 - Highlands Communi.. | 865 | 537 | 62.1% | 0.7% |
| 49 - Piedmont Communi.. | 1,438 | 892 | 62.0% | -1.0% |
| 27 - Hampton-Newport .. | 314 | 183 | 58.3% | -1.3% |
| 67 - Blue Ridge Behavio.. | 1,742 | 874 | 50.2% | -2.3% |
| 51 - Planning District O.. | 838 | 379 | 45.2% | -1.3% |
| 11 - Chesterfield CSB | 793 | 264 | 33.3% | -3.5% |
| 19 - Danville-Pittsylvani.. | 628 | 80 | 12.7% | -1.1% |
| 65 - Richmond Behavior.. | 1,331 | 151 | 11.3% | -0.1% |
| 63 - Region Ten CSB | 628 | 70 | 11.1% | -1.8% |
| 20 - Dickenson County B.. | 32 | 3 | 9.4% | 5.9% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: BMI Follow-up Plan. Table shows the percentage of adults who aged 18 years old and older who received MH medical services who had their BMI calculated and the BMI was outside of normal range (Denominator) and had a documented follow-up plan (Numerator). Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
Initiation of SUD Services
Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|-----------------------------|-------------|-----------|--------|----------|
| 13 - Colonial Behavioral .. | 10 | 10 | 100.0% | 0.0% |
| 19 - Danville-Pittsylvani.. | 3 | 3 | 100.0% | 0.0% |
| 25 - Goochland-Powhat.. | 2 | 2 | 100.0% | 0.0% |
| 3 - Alleghany Highlands .. | 2 | 2 | 100.0% | 25.0% |
| 53 - District 19 CSB | 47 | 47 | 100.0% | 4.5% |
| 69 - Rockbridge Area Co.. | 9 | 9 | 100.0% | 40.0% |
| 11 - Chesterfield CSB | 42 | 41 | 97.6% | 9.6% |
| 5 - Arlington County CSB | 38 | 37 | 97.4% | 26.8% |
| 51 - Planning District O.. | 31 | 29 | 93.5% | 0.5% |
| 31 - Harrisonburg-Rocki.. | 33 | 30 | 90.9% | 2.7% |
| 45 - Norfolk CSB | 10 | 9 | 90.0% | 31.7% |
| 49 - Piedmont Communi.. | 32 | 28 | 87.5% | -6.0% |
| 77 - Western Tidewater .. | 15 | 13 | 86.7% | -0.8% |
| 59 - Rappahannock Area.. | 69 | 59 | 85.5% | 14.6% |
| 57 - Prince William Coun.. | 19 | 16 | 84.2% | 17.5% |
| 41 - Mount Rogers CSB | 44 | 36 | 81.8% | -8.4% |
| 37 - Loudoun County CSB | 16 | 13 | 81.3% | -1.5% |
| 27 - Hampton-Newport .. | 83 | 67 | 80.7% | -7.8% |
| 21 - Eastern Shore CSB | 5 | 4 | 80.0% | 5.0% |
| 65 - Richmond Behavior.. | 59 | 47 | 79.7% | 1.7% |
| 43 - New River Valley Co.. | 32 | 25 | 78.1% | -9.4% |
| 29 - Hanover County CSB | 9 | 7 | 77.8% | -5.6% |
| 17 - Cumberland Mount.. | 17 | 13 | 76.5% | 13.3% |
| 33 - Henrico Area Menta.. | 17 | 13 | 76.5% | 14.6% |
| 20 - Dickenson County B.. | 4 | 3 | 75.0% | 3.6% |
| 47 - Northwestern Com.. | 48 | 36 | 75.0% | 8.3% |
| 67 - Blue Ridge Behavio.. | 29 | 21 | 72.4% | -10.9% |
| 35 - Highlands Communi.. | 21 | 15 | 71.4% | 14.9% |
| 71 - Southside CSB | 7 | 5 | 71.4% | 11.4% |
| 9 - Chesapeake CSB | 22 | 15 | 68.2% | -8.7% |
| 7 - Horizon Behavioral H.. | 33 | 22 | 66.7% | 7.3% |
| 23 - Fairfax-Falls Church.. | 26 | 17 | 65.4% | 13.8% |
| 73 - Valley CSB | 32 | 18 | 56.3% | -30.6% |
| 61 - Rappahannock-Rapi.. | 9 | 5 | 55.6% | -19.4% |
| 39 - Middle Peninsula-N.. | 10 | 5 | 50.0% | -25.0% |
| 15 - Crossroads CSB | 29 | 14 | 48.3% | -11.7% |
| 75 - Virginia Beach CSB | 15 | 7 | 46.7% | -28.3% |
| 63 - Region Ten CSB | 35 | 16 | 45.7% | -17.9% |
| 1 - Alexandria CSB | 9 | 3 | 33.3% | 4.8% |
| 55 - Portsmouth Depart.. | 5 | 1 | 20.0% | -13.3% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Initiation of SUDS services. Table shows the percentage of individuals aged 13 years old and older with a new episode of substance use disorder services as a result of a new SUD diagnosis (denominator) who initiated any SUD services within 14 days of the new SUD diagnosis (numerator). This measure only applies to individuals with an open TypeOfCare record for the SUD Services Program Area and a new SUD diagnosis during the month that begins 150 days before the end of the measurement month. Variance shows change from prior month.

Department of Behavioral Health and Developmental Services
Engagement of SUD Services
Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|-----------------------------|-------------|-----------|--------|----------|
| 25 - Goochland-Powhat.. | 2 | 2 | 100.0% | 0.0% |
| 3 - Alleghany Highlands .. | 2 | 2 | 100.0% | 25.0% |
| 69 - Rockbridge Area Co.. | 9 | 9 | 100.0% | 40.0% |
| 11 - Chesterfield CSB | 42 | 41 | 97.6% | 11.6% |
| 53 - District 19 CSB | 47 | 45 | 95.7% | 23.0% |
| 5 - Arlington County CSB | 38 | 36 | 94.7% | 24.1% |
| 13 - Colonial Behavioral .. | 10 | 9 | 90.0% | 35.0% |
| 45 - Norfolk CSB | 10 | 9 | 90.0% | 40.0% |
| 49 - Piedmont Communi.. | 32 | 28 | 87.5% | -6.0% |
| 77 - Western Tidewater .. | 15 | 13 | 86.7% | 24.2% |
| 65 - Richmond Behavior.. | 59 | 47 | 79.7% | 6.8% |
| 29 - Hanover County CSB | 9 | 7 | 77.8% | -5.6% |
| 67 - Blue Ridge Behavio.. | 29 | 21 | 72.4% | -6.8% |
| 35 - Highlands Communi.. | 21 | 15 | 71.4% | 32.3% |
| 51 - Planning District O.. | 31 | 22 | 71.0% | 1.2% |
| 17 - Cumberland Mount.. | 17 | 12 | 70.6% | 18.0% |
| 27 - Hampton-Newport .. | 83 | 56 | 67.5% | -9.7% |
| 19 - Danville-Pittsylvani.. | 3 | 2 | 66.7% | -13.3% |
| 31 - Harrisonburg-Rocki.. | 33 | 22 | 66.7% | -12.7% |
| 41 - Mount Rogers CSB | 44 | 28 | 63.6% | -10.9% |
| 37 - Loudoun County CSB | 16 | 10 | 62.5% | -3.0% |
| 43 - New River Valley Co.. | 32 | 20 | 62.5% | -9.4% |
| 47 - Northwestern Com.. | 48 | 30 | 62.5% | 4.2% |
| 59 - Rappahannock Area.. | 69 | 42 | 60.9% | 22.7% |
| 21 - Eastern Shore CSB | 5 | 3 | 60.0% | 10.0% |
| 9 - Chesapeake CSB | 22 | 13 | 59.1% | -10.1% |
| 33 - Henrico Area Menta.. | 17 | 10 | 58.8% | 20.7% |
| 57 - Prince William Coun.. | 19 | 11 | 57.9% | 24.6% |
| 23 - Fairfax-Falls Church.. | 26 | 15 | 57.7% | 9.3% |
| 7 - Horizon Behavioral H.. | 33 | 19 | 57.6% | 1.3% |
| 71 - Southside CSB | 7 | 4 | 57.1% | -2.9% |
| 73 - Valley CSB | 32 | 18 | 56.3% | -28.0% |
| 61 - Rappahannock-Rapi.. | 9 | 5 | 55.6% | -19.4% |
| 20 - Dickenson County B.. | 4 | 2 | 50.0% | -7.1% |
| 63 - Region Ten CSB | 35 | 13 | 37.1% | -26.5% |
| 1 - Alexandria CSB | 9 | 3 | 33.3% | 4.8% |
| 75 - Virginia Beach CSB | 15 | 5 | 33.3% | -33.3% |
| 15 - Crossroads CSB | 29 | 6 | 20.7% | 8.7% |
| 55 - Portsmouth Depart.. | 5 | 1 | 20.0% | 11.7% |
| 39 - Middle Peninsula-N.. | 10 | 0 | 0.0% | -25.0% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Engagement of SUD Services. Table shows percentage of individuals aged 13 years old and older with a new episode of substance use disorder services as a result of a new SUD diagnosis (denominator) who initiated any SUD services within 14 days of the new SUD diagnosis and who received two or more additional SUD services within 30 days of the first service (numerator). Variance shows change from prior month.

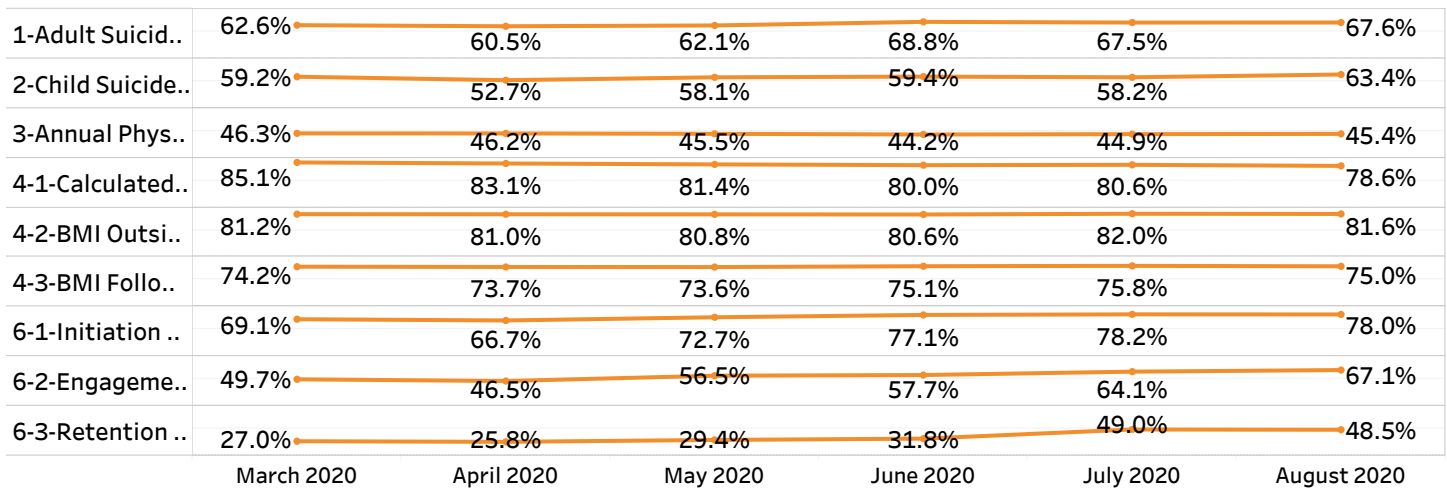
Department of Behavioral Health and Developmental Services
Retention of SUD Services
Aug 2020

| CSB | Denominator | Numerator | % | Variance |
|-----------------------------|-------------|-----------|-------|----------|
| 5 - Arlington County CSB | 38 | 34 | 89.5% | 21.8% |
| 45 - Norfolk CSB | 10 | 8 | 80.0% | 38.3% |
| 29 - Hanover County CSB | 9 | 7 | 77.8% | -5.6% |
| 69 - Rockbridge Area Co.. | 9 | 7 | 77.8% | 17.8% |
| 49 - Piedmont Communi.. | 32 | 24 | 75.0% | 7.3% |
| 53 - District 19 CSB | 47 | 35 | 74.5% | 9.3% |
| 19 - Danville-Pittsylvani.. | 3 | 2 | 66.7% | 6.7% |
| 35 - Highlands Communi.. | 21 | 14 | 66.7% | 36.2% |
| 77 - Western Tidewater .. | 15 | 10 | 66.7% | 16.7% |
| 67 - Blue Ridge Behavio.. | 29 | 18 | 62.1% | -8.8% |
| 65 - Richmond Behavior.. | 59 | 36 | 61.0% | 6.8% |
| 13 - Colonial Behavioral .. | 10 | 6 | 60.0% | 20.0% |
| 27 - Hampton-Newport .. | 83 | 44 | 53.0% | -12.7% |
| 57 - Prince William Coun.. | 19 | 10 | 52.6% | 24.1% |
| 51 - Planning District O.. | 31 | 16 | 51.6% | 14.4% |
| 11 - Chesterfield CSB | 42 | 21 | 50.0% | 0.0% |
| 25 - Goochland-Powhat.. | 2 | 1 | 50.0% | 0.0% |
| 3 - Alleghany Highlands .. | 2 | 1 | 50.0% | -25.0% |
| 73 - Valley CSB | 32 | 15 | 46.9% | -26.8% |
| 23 - Fairfax-Falls Church.. | 26 | 12 | 46.2% | 4.2% |
| 31 - Harrisonburg-Rocki.. | 33 | 15 | 45.5% | 7.2% |
| 9 - Chesapeake CSB | 22 | 10 | 45.5% | -16.1% |
| 71 - Southside CSB | 7 | 3 | 42.9% | 22.9% |
| 59 - Rappahannock Area.. | 69 | 28 | 40.6% | 11.5% |
| 47 - Northwestern Com.. | 48 | 19 | 39.6% | -6.3% |
| 43 - New River Valley Co.. | 32 | 12 | 37.5% | -15.6% |
| 17 - Cumberland Mount.. | 17 | 6 | 35.3% | -6.8% |
| 33 - Henrico Area Menta.. | 17 | 6 | 35.3% | 2.0% |
| 41 - Mount Rogers CSB | 44 | 15 | 34.1% | -22.8% |
| 1 - Alexandria CSB | 9 | 3 | 33.3% | 19.0% |
| 61 - Rappahannock-Rapi.. | 9 | 3 | 33.3% | -41.7% |
| 7 - Horizon Behavioral H.. | 33 | 11 | 33.3% | -7.3% |
| 37 - Loudoun County CSB | 16 | 5 | 31.3% | -10.1% |
| 75 - Virginia Beach CSB | 15 | 4 | 26.7% | -31.7% |
| 20 - Dickenson County B.. | 4 | 1 | 25.0% | -3.6% |
| 63 - Region Ten CSB | 35 | 8 | 22.9% | -31.7% |
| 21 - Eastern Shore CSB | 5 | 1 | 20.0% | -5.0% |
| 15 - Crossroads CSB | 29 | 3 | 10.3% | -1.7% |
| 39 - Middle Peninsula-N.. | 10 | 0 | 0.0% | -12.5% |
| 55 - Portsmouth Depart.. | 5 | 0 | 0.0% | -8.3% |

Denominator, Numerator, % and Variance broken down by CSB. Details are shown for CSB Quality Measure: Retention of SUD Services. Table shows the percentage of individuals aged 13 years old and older with a new episode of substance use disorder services as a result of a new SUD diagnosis who initiated any SUD services within 14 days of the new SUD diagnosis and who received two or more additional SUD services within 30 days of the first service and who received at least two SUD services every 30 days for 90 days following initiation of treatment (numerator). Variance shows change from prior month.

Performance Trend - All

(Click Measure Name to View Numerator/Denominator Counts)



Performance Trend - Counts: All

| | March 2020 | | April 2020 | | May 2020 | | June 2020 | | July 2020 | | August 2020 | |
|---------------------|-------------|-----------|-------------|-----------|-------------|-----------|-------------|-----------|-------------|-----------|-------------|-----------|
| 1-A dul t.. | 1,702 | 1,065 | 1,505 | 911 | 1,558 | 967 | 1,836 | 1,263 | 1,722 | 1,162 | 1,748 | 1,181 |
| 2-C hild Su.. | 503 | 298 | 292 | 154 | 301 | 175 | 313 | 186 | 330 | 192 | 344 | 218 |
| 3-A nnu al.. | 23,059 | 10,682 | 22,767 | 10,521 | 22,462 | 10,222 | 24,120 | 10,672 | 24,316 | 10,914 | 23,901 | 10,850 |
| 4-1 -Cal cu.. | 61,656 | 52,463 | 62,400 | 51,878 | 62,736 | 51,078 | 63,570 | 50,862 | 51,608 | 41,613 | 53,284 | 41,907 |
| 4-2 -B M.. | 52,463 | 42,585 | 51,878 | 42,002 | 51,078 | 41,269 | 50,862 | 40,977 | 41,613 | 34,104 | 41,907 | 34,196 |
| 4-3 -B M.. | 42,585 | 31,606 | 42,002 | 30,968 | 41,269 | 30,356 | 40,977 | 30,784 | 34,104 | 25,849 | 34,196 | 25,639 |
| 6-1 -In.. | 1,763 | 1,218 | 1,761 | 1,175 | 2,120 | 1,542 | 2,026 | 1,562 | 972 | 760 | 978 | 763 |
| 6-2 -En ga.. | 1,763 | 877 | 1,761 | 819 | 2,120 | 1,198 | 2,026 | 1,170 | 972 | 623 | 978 | 656 |
| 6-3 -Re te.. | 1,763 | 476 | 1,761 | 455 | 2,120 | 623 | 2,026 | 645 | 972 | 476 | 978 | 474 |
| | Denominator | Numerator | Denominator | Numerator | Denominator | Numerator | Denominator | Numerator | Denominator | Numerator | Denominator | Numerator |

■ Denominator
■ Numerator

Measure Definition

| | | |
|------------|--|--|
| 1 | Adult Suicide Risk Assessment | Percentage of adults who are 18 years old or older, are receiving mental health (MH) or substance use disorder (SUD) outpatient or case management services or MH medical services, and have a new or recurrent diagnosis of major depressive disorder (MDD) (denominator). |
| 2 | Child Suicide Risk Assessment | Percentage of children who are 7 through 17 years old, are receiving mental health (MH) or substance use disorder (SUD) outpatient or case management services or MH medical services, and have a new or recurrent diagnosis of major depressive disorder (MDD) (denominator). |
| 3 | Annual Physical Examination | Percentage of adults who are 18 years old or older, are identified as having a serious mental illness (SMI), and are receiving mental health (MH) case management services (denominator) who received a complete physical examination in the last 12 months (numerator). |
| 4.. | Calculated BMI | Percentage of adults who are 18 years old or older and received MH medical services (Denominator) who had their BMI calculated (Numerator). |
| 4.. | BMI Outside of the Normal Range | Percentage of adults who are 18 years old or older, received MH medical services, and had their BMI calculated (Denominator) whose BMI was outside of the normal range (Numerator). |
| 4.. | BMI Follow-Up Plan | Percentage of adults who are 18 years old or older, received medical services, had their BMI calculated, and whose BMI was outside of the normal range (Denominator) who had a follow-up plan documented (Numerator). |
| 6.. | Initiation of SUD Services | Percentage of adults and children who are 13 years old or older with a new episode of substance use disorder (SUD) services as a result of a new SUD diagnosis (a new Diagnosis record for the SUD diagnosis) (denominator) who initiated any SUD services within 14 days of the n.. |
| 6.. | Engagement of SUD Services | Percentage of adults and children who are 13 years old or older with a new episode of substance use disorder (SUD) services as a result of a new SUD diagnosis (a new Diagnosis record for the SUD diagnosis) (denominator) who initiated any SUD services within 14 days of the n.. |
| 6.. | Retention of SUD Services | Percentage of adults and children who are 13 years old or older with a new episode of substance use disorder (SUD) services as a result of a new SUD diagnosis (a new Diagnosis record for the SUD diagnosis) (denominator) who initiated any SUD services within 14 days of the n.. |

Measure Definition (definition (FY2018MetricResult)) broken down by Measure (definition (FY2018MetricResult)) and Measure Name (definition (FY2018MetricResult)). The data is filtered on Action (Nav_3), which keeps 1 member.