Bank On Coach Job Description

Coaches meet individually on a monthly basis for 10 months with participants in the Bank On Hampton Roads Program to help them establish a basic budget, reduce debt, build credit and establish savings. Coaches assist participants in meeting program requirements and refer to community programs for more intensive services.

A passion for helping families and successful management of personal finances are required. Contact with participants will be in a public location and requires a time commitment of 1-2 hours per month per participant.

Many financial certifications are accepted as qualifications for Bank On Hampton Roads volunteers. Financial institution employees, financial counselors, financial planners or insurance and investment professionals will be considered.

Financial Coach training is also offered to volunteers, including basic counseling techniques, an overview of budgeting and asset building, and an orientation to locally and/or web-based. For volunteers with an interest in personal finance and without any financial certifications, this Financial Coach training will prepare volunteers for service. Ideal candidates will have successfully completed the Bank On Curriculum and Master Financial Educator Volunteer course.

Volunteers will be subject to criminal background checks, and will be responsible for completing initial and continuing training.

The Bank On Hampton Roads program is currently offered in Virginia Beach, Norfolk and Portsmouth. Volunteer opportunities are available in each of these cities.