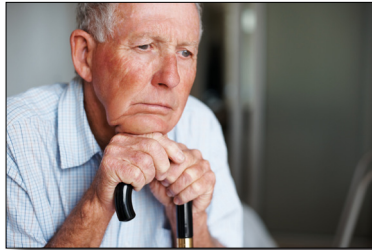


We offer these services to protect children and vulnerable adults from abuse and neglect.

Adult Protective Services

Adult Protective Services (APS) is a unit of the Adult & Family Services Division and is mandated by Title 63.2 of the Code of Virginia. These services must be provided, regardless of income, to persons 60 years or older and incapacitated adults age 18–59 who are abused, neglected and/or exploited. Investigations are conducted to determine the need for protective services, and arrangements are made for the provision of these services.



Adult Service Programs include Preadmission Screenings for Personal Care Services and Long Term Care Placement, screening for Assisted Living Placement, Companion Services and Adult Foster Care.

To report Adult Abuse & Neglect, call (757) 385-3550, Mon. – Fri., 8 a.m. to 5 p.m. After hours reports can be made to (888) 832-3858.

Child Protective Services

Child Protective Services protects children from abuse and neglect by assessing their safety, risk of harm, and the family's strength and needs; providing services and support to families; and taking action if necessary to assure the children's safety. When the Department of Human Services receives a report of suspected child abuse or neglect, the agency must determine whether the report meets the legal definition of child abuse or neglect.

To report Child Abuse & Neglect, call (757) 385-3400, or call the CHILD ABUSE HOTLINE at (800) 552-7096.

Family Engagement and Ongoing Services

Family Engagement and ongoing services are provided to individuals and families with children. The goal is to prevent children from entering the Child Welfare system by promoting family stabilization through an array of services which may include family finding services, family partnership meetings, parenting aid and education, respite care, counseling services, transportation and other activities to support families. Focus is on helping families reach their goals by working together in an integrated way to promote safety, permanency and well-being for children, youth and families.



Foster Care and Adoption

Foster Care

Foster care is a state-mandated program that provides a full range of community services to abused or neglected children.

Therapeutic Foster Care (TAFY)

Therapeutic Foster Care provides specialized attention to troubled children and teens in foster care. It is a joint effort by the Virginia Beach Department of Human Services' Adult and Family Services and Mental Health Substance Abuse Divisions. These children receive community support while living in a therapeutic family setting. TAFY providers receive intensive training, compensation, 24-hour support services and monthly respite.

Becoming a Resource Parent

Resource parents provide a substitute family environment to children in the community who are temporarily unable to be with their families. Resource parents are parents who are interactive and engaging with the birth family to assist in the process of reunification. Resource parents are also available to adopt children in their home when birth family reunifications is not possible.

Adoption

Adoption services include locating birth parents for adults and finding other permanent adoptive homes for available children who cannot return home.

Employment Services

The Virginia Initiative for Employment not Welfare (VIEW) and Supplemental Nutrition Assistance Program Education and Training (SNAPET) programs provide employment, education, and training opportunities to recipients of Temporary Assistance to Needy Families (TANF) and Supplemental Nutrition Assistance Program (SNAP). Participants are offered the opportunity to obtain work experience and work skills training necessary to contribute to the self-sufficiency of their families. A variety of services are provided that are designed to address personal/family challenges affecting success.

Child Care Programs

The Virginia Beach Department of Human Services (VBDHS) administers six (6) categories of Child Care, each with eligibility requirements and time limits. The Child Care Program provides child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection,



guidance and early childhood education. Parents or caretakers of children under the age of 13 who are working, receiving agency-approved education/training or participating

in one of the agency's employment services programs may qualify. Some categories of child care require a co-payment based on family income and the number of family members.

FIT (Fathers in Training)

The FIT program strengthens families by providing special services to fathers. Fathers engage in conversations about the joys and demands of being a parent in a safe, yet challenging environment.

THE ADULT AND FAMILY SERVICES DIVISION

The mission of the Adult and Family Services Division is to:

- ◆ Aid citizens in meeting their fundamental needs during time of temporary economic and social crisis
- ◆ Protect our children and vulnerable adults from abuse and neglect
 - ◇ Adult Protective Services
 - ◇ Child Protective Services
- ◆ Administer a range of services to help maintain families in the least restrictive and intrusive manner possible
 - ◇ Foster Care
 - ◇ Adoption
 - ◇ Fathers in Training
 - ◇ Family Assessment & Planning Team
- ◆ Promote self-sufficiency by assisting in preparing citizens to find and retain employment
 - ◇ Child Care Programs
 - ◇ Virginia Initiative for Employment not Welfare (VIEW)
 - ◇ Supplemental Nutrition Assistance Program – Education and Training (SNAPET)

To apply for child care or financial assistance, please go to www.commonhelp.virginia.gov

The Human Services Department is committed to helping the families in our community meet their essential needs and thrive in our community.



Interested in volunteering?
Phone: (757) 385-3214

**Virginia Beach
Human Services Department**

Mental Health Substance Abuse Division
(757) 385-0505

Developmental Services Division
(757) 385-0600

Adult and Family Services Division
(757) 385-3200

Financial Assistance Division
(757) 385-3200

Pendleton Child Service Center
(757) 385-4537

Juvenile Detention Center
(757) 385-1220

Bank On Virginia Beach
757-385-3551

Adult and Family Services Division
3432 Virginia Beach Boulevard
Phone: (757) 385-3200
Fax: (757) 385-3430
www.VBgov.com/HS

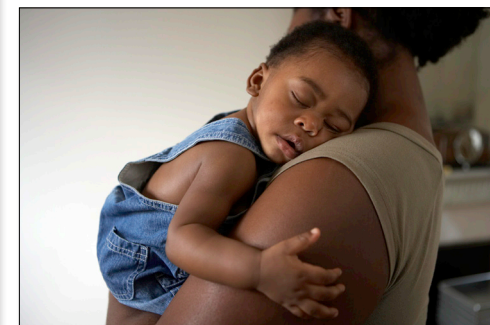
We welcome your comments and suggestions.
Contact Administration at (757) 385-3608.

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ADULT AND FAMILY SERVICES

The mission of the Human Services Department is to provide Virginia Beach citizens the opportunity to achieve the highest level of self-sufficiency, safety and quality of life possible, through an array of coordinated services delivered in a climate of dignity, respect and accountability.



www.commonhelp.virginia.gov

Your Social Services Benefits...
Online. Anytime.

TEL: (757) 385-3200