



CITY OF VIRGINIA BEACH

Surrey Operating Guidelines

All permitted surreys operating at the Oceanfront must conform to these operational guidelines to maintain a valid surrey operating permit.

1. Rental hours are 8:00 am to 12:00 am.
2. Surreys cannot be stored or rented on public property.
3. Permit decal must be conspicuously displayed on the surrey.
4. Surrey must have a sign stating only the name of rental business and business location conspicuously displayed on the surrey:
 - a. The sign can be no larger than 12" X 12" in size
 - b. The sign must be displayed at all times
 - c. No advertisements may be placed on surreys
5. Surreys cannot be operated on the boardwalk, sidewalks, streets or grassy area.
6. No one under 14 years of age may operate a surrey without someone at least 18 years of age directly supervising.
7. Surrey must have sign or placard placed inside the surrey stating the following rules:
 - a. No riding on boardwalk, sidewalks, grassy areas or streets
 - b. No one under 14 is allowed to operate surrey without adult supervision
 - c. No one may ride outside of the surrey
8. Surrey must be properly maintained and clean at all times.
9. No person or persons can ride outside of the surrey.
10. The number of passengers cannot exceed manufacturer's specifications; however, no surrey may seat more than 6 people.
11. Officials from the Resort Management Office or the Zoning Office have the right to inspect the surrey condition and compliance with the Article V, Section 7-71 of the City Code and the Surrey Operating Guidelines.
12. All rental agencies on the west side of Atlantic Avenue must instruct surrey renters to cross Atlantic Avenue at the crosswalks to access a connector park to get to the bike path. Surreys must be returned the same way.
13. No surrey can exceed:
 - a. Length = 9'
 - b. Height = 6.5'
 - c. Width = 3.5'

Permit Revocation or Suspension

In accordance with Section 5.0 of the City Council Policy, surrey permits may be revoked or suspended for violations of the Policy, the surrey operating guidelines, or material misrepresentation made on the permit application. The penalty for a 1st time violation is 1-week suspension. A first time penalty occurs after two written warnings for violations have been issued. The penalty for a 2nd violation is a 2-week suspension. The penalty for a 3rd violation is a 6-month suspension. Repeat violations will be reviewed by the City Manager for further action. Rental owners are entitled to a hearing before the City Manager or his designee within 10 days of the effective date of the suspension or revocation.