

**FY 2021-2022 Virginia Beach Budget
Response to Council Questions**

Question Number: 63

Question: What would it look like to switch from a flat fee to billing by usage?

Date Requested: 4/14/2021

Requested By: Councilmember Moss

Department: Public Utilities

Response: Public Utilities is still working on a preliminary evaluation which presents overall elements with involved this change and providing some examples of impacts to different classes of customers. If City Council wanted to pursue a new methodology for assessing the sanitary sewer collection charge, Public Utilities would need to engage our utility rate consultant for a full-scale evaluation of options and impacts. Additionally, this change would require significant business process planning and fundamental changes to our billing system. It would not be feasible to integrate those requirements into the FY 2021-22 budget.