

**FY 2019-2020 Virginia Beach Budget  
Response to Council Questions**

**Question Number:** FY 20 77

**Question:** Does the DMV absorb credit card fees so that those charges are not passed along to the customer?

**Date Requested:** 4/30/2019

**Requested By:** Councilman Moss

**Department:** Treasurer's Office

**Response:** According to C. William Orndoff, Jr., the DMV liaison with the Treasurer's Association of Virginia, "DMV does absorb the CC fees to my knowledge. They do not charge a processing fee on registration renewals etc. For larger transaction accounts, like title tax, large trucks, I also do not believe they charge merchant fees."