

Residential Waste Services

Waste Management Division

The City of Virginia Beach, Department of Public Works, Waste Management Division provides waste collection, disposal, and recycling services to the residents of Virginia Beach.

Keeping Virginia Beach clean is a monumental task. Waste Collection crews travel over one million miles, making over six million pickups, and collecting more than 200,000 tons of waste each year. In addition, more than 40,000 tons of recyclable material are collected annually.

This brochure has been designed as a ready reference of Waste Management programs and services for new and current residents of Virginia Beach. We hope you will find it informative. If you have any questions or suggestions, please contact us Monday through Friday between 8 a.m. and 5 p.m.



Bulky Items Too Large for Container

Call, email, or access our website to reach the Waste Management Division at least 24 hours in advance of your collection day to place a service request.

Most household discards will be collected; however, items such as remodeling or building material, carpet, doors, cabinets, sinks, rocks, dirt, concrete, vehicle parts, glass, and hazardous materials will NOT be collected. Appliances containing freon require special handling, so please advise Waste Management when placing an order for pick up.



Garbage and Household Waste

Garbage and household waste are collected in 95-gallon containers. (In some townhouse areas standard 32-gallon covered containers and/or plastic bags are allowed.) The 95-gallon containers may be purchased from the Waste Management Division by calling to schedule delivery or by visiting our office at 3024 Holland Road.

Please follow these guidelines regarding garbage and household waste:

- Place containers and/or items for pickup at the street by 7 a.m. the day of collection.
- Place containers at the street with the handle toward your house.
- Allow 3 feet of clearance between your container and any other item including the blue recycle container.
- Remove containers from public view at the end of the collection day.
- Clearly label your container with your address and record your container serial number.
- No other garbage will be collected outside of the black waste container except yard waste.
- To report service problems, please call or email the Waste Management Division on your collection day or by noon the following business day.

Thank you for following these tips. It helps us provide excellent service to you.



Yard Waste

Curbside Collection of Yard Waste:

Curbside collection of yard waste is provided on your normal collection day, and **does not require** a work order. Limbs up to 4 feet long and 6 inches in diameter will be collected in a pile not to exceed 4 x 4 x 4 feet. One pile, generated from each house, will be collected on each collection day. You may also dispose of smaller yard debris, such as grass and leaves (no dirt) in your 95-gallon waste container and in up to 25 clear plastic bags, not more than 25 lbs. per bag. Tree removal debris is not collected at curbside; however, it can be collected through the yard debris container program, provided each piece is no larger than 6 inches in diameter, as explained below.



Yard Waste Containers

Yard Waste Container Rental:

For larger amounts of yard debris, large containers are available for a fee on a first-come, first-serve basis. The container measures 13 x 7 x 5 feet. Tree limbs must be no larger than 6 inches in diameter and must fit totally within the container. If you place bags of yard waste in the container, you must use clear plastic bags, however, loose leaves and grass are acceptable. Containers cannot be used for debris resulting from clearing of vacant lots. You may schedule the container for a 24-hour period on weekdays; containers delivered on Friday will be picked up on Monday. Someone at least 18 years old must sign for the container when delivered, but need not be home

when it is picked up. Please call well in advance of your need to use the container, as this service is very popular with residents.

Yard Waste Drop-Off:

Virginia Beach residents may also take brush and tree trimmings, not to exceed 6 feet in length and 6 inches in diameter, to the Yard Waste Mulching Facility for recycling. The Facility is located inside the City Landfill at 1991 Jake Sears Road. Hours of operation are 7 a.m. to 4:30 p.m. Monday through Saturday. Mulch is available for sale. Please call 424-4631 if you would like more information.



Drop-off Sites for Household Waste

Homeowners may haul normal household waste directly to the following two sites. Individual garbage bags must be securely tied. The waste must be generated in the City of Virginia Beach from the primary residence and it must be delivered in a privately owned non-commercial automobile, station wagon, passenger van, mini van, unmodified low sided pickup truck or trailer no larger than a pickup truck bed. Proof of Virginia Beach residency must be provided.

Landstown Transfer Station

1825 Concert Drive - **Phone:** 468-3382
(off Rosemont near Tidewater Community College)
Monday - Friday: 8 a.m. - 4:30 p.m.
Saturday: 8 a.m. - 12:00 p.m.

Landfill II

1989 Jake Sears Road - **Phone:** 385-1980
(near Regent University off Centerville Turnpike)
Monday - Saturday: 7 a.m. - 4:30 p.m.

Recycling Services

Curbside Recycling Program

Recycling in Virginia Beach has never been easier and more convenient. Our state-of-the-art curbside recycling service is designed to be simple. Just put all your household recyclables in your **blue** container and roll it to the curb on your scheduled collection day. Recycling containers are collected every other week. **Acceptable items are listed on the lid of the recycle container.** Blue recycle containers are provided to residents who receive City provided waste collection. The more residents participate, the greater the benefits to taxpayers.

Please follow these guidelines when recycling:

- Place recycle container at the curb by 7 a.m. allowing at least three feet clearance between container and any other item.
- Pour or wipe out contents of cans and bottles before recycling.
- Place materials loosely in the recycle container.
- Recycling containers are collected every other week on the same day as your normal waste collection service.
- To report service problems, please call or email the Waste Management Division on your collection day or by noon the following business day.

Garbage and Recycling Holiday Schedule

The City of Virginia Beach provides service as usual on all holidays except Christmas and New Year's Day. Please check the Beacon section of the newspaper the week prior to those holidays for the collection schedule or check our Web site at www.VBGov.com/wastemgt.

PRINTED ON RECYCLED PAPER



Recycle These Items

Paper —

- clean newspaper, including inserts (Remove and discard plastic bags.)
- Unwanted mail
- Magazines



Cardboard boxes —

clean and dry (Flatten or cut up and place in your container) Town home residents should flatten cardboard boxes and place them under the recycling bin.



Chipboard —

Cereal and cracker boxes, paper six-pack holders, etc.



Plastic bottles only—

only those with a neck or pouring spout (Remove lids and discard), (No plastic bags or motor oil containers)



Glass Bottles and Jars

(Remove lids and discard.)

- Clear
- Green
- Brown



Metals —

aluminum and steel/tin food and beverage cans



DO NOT Place These Items In Your Recycle Container

Overstuffed Cart



Bags of garbage



Plastic bags



Styrofoam peanuts and blocks



Food Containers— such as pizza boxes and “to go” containers



Yard Waste — leaves, grass clippings, branches, wood, etc.



Residential Waste and Recycling Services



City of Virginia Beach
 Department of Public Works
 Waste Management Division
 3024 Holland Road
 Virginia Beach, VA 23453
 757-385-4650
 TTY 711

Rev. 6/08

www.VBGov.com/wastemgt
 email: wastemgt@VBGov.com